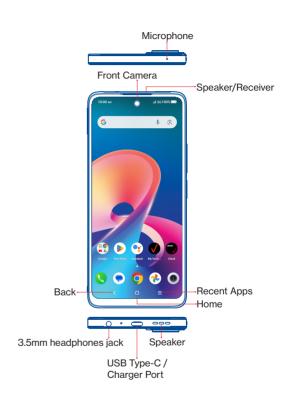




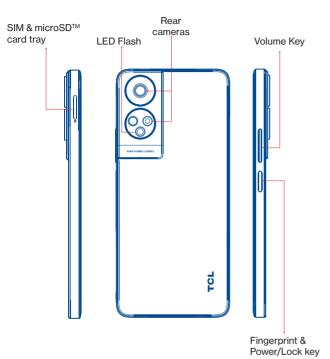
Have questions about your Prepaid phone? You're in the right place.

Find out how to set up and use your phone, access special features, get help and lots more. We're here to help.

About your phone



NOTE: Devices and software are constantly evolving – the screen images and icons you see here are for reference only.



Setting up your phone

Your phone already has a SIM card installed. For an optimal wireless experience, use the SIM installed in your new phone. MicroSD cards (capacity up to 2TB)

Note: mircoSD card is sold separately.

1. Install the SIM card /microSD card

Step 1. If you need to replace the NANO SIM card and/or insert an optional microSD card, use the SIM tool provided in the box to open the SIM tray.



Step 2. Remove the NANO SIM card/microSD card tray.

Step 3. Place the SIM card and/or microSD card into the tray, then slide the tray into the slot. It only fits one direction. Do not force into place. Keep the SIM tool in a safe place for future use.



NOTE: A Verizon SIM card is already installed in your phone. This diagram shows SIM card location if you choose to remove or replace it.

2. Charge the phone

Before turning on your phone, charge it fully.

Insert the small end of the USB cable into the phone.

Insert the larger end into the charger and plug it into an outlet.



WARNING: Only use approved chargers with your device. Incompatible chargers or tampering with the charger port could damage your device and void the warranty.

3. Turn your phone on/off

To turn your phone on, press and hold the **Power/Lock** button until the screen turns on.

NOTE: The first time you turn on your phone, you will need to activate it. See the Welcome Guide included with your phone. After you turn on the phone, follow the on screen instructions to set up your device.

To turn your phone off, press both the **Power/Lock** button and **Volume up** button at the same time, then tap **Power off** on the screen when it appears. You can also swipe down from the notification panel and tap **Power off**.

Locking/unlocking the screen

To turn on your screen, press the **Power/Lock** button. Then swipe up on the screen to unlock it

To turn off your screen and prevent accidental key presses, press the **Power/Lock** button.

Using your phone

Touch screen tips

Use touch gestures to move around the screen, open menus, select items, zoom in and out of web pages and more.

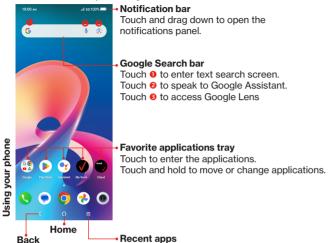
There are several touch gestures recognized by your phone:

- Tap Tap the screen with your finger to select items or press buttons on the screen.
- Touch and hold Touch and hold an item on the screen (such as a link in a web page) to open available options.
- Swipe Swipe by quickly sliding your finger in any direction.
- Drag To drag, touch and hold an item and move it to a new position.
- Double tap Double tap to zoom in/out on a web page or picture.
- Multi-touch Pinch or spread your thumb and index finger to zoom in or out.

Home screen

The Home screen provides quick access to all the items (applications, shortcuts, folders and widgets) you like to use most frequently.

Touch the Home symbol to get instant access to the Home screen.



The Home screen offers multiple pages for shortcuts or applications you may download from the Play Store. Simply swipe your finger horizontally to the left. From the Home screen, swipe right to view a Google news feed page.

Making a call

- 1. From the Home Screen, tap Phone
 - Correct
- 2. Tap Keypad
- Enter the number you want to call in the keypad or use the Search Contacts bar to enter the first few letters of a contact's name. Tap the correct entry to make a call.
- 4. Tap **Call** to place a call.
- 5. To hang up a call, tap 💿

Receiving a call

When you receive a call, a call window will be presented on top of the screen. Touch **Decline** to dismiss a call or **Answer** to answer a call.

Touch the call window to open the Phone call screen.

On the Phone call screen:

- Swipe Phone up to answer the call;
- Swipe Phone down to reject the call;
- Swipe Message up to reject the call by sending a preset message.

To mute incoming calls, press the Volume Key.

Setting up Voice Mail

- 1. From the Home screen, tap Phone
- 2. Tap in and dail *86, then tap .
- 3. When you hear a greeting, press # to interrupt.
- 4. Follow the instructions to set up your voicemail.

Checking Voice Mail

From your phone:

- 1. From the Home screen, tap Phone
- 2. From **Keypad** , press and hold number 1 .

From other phones

- 1. Dial your wireless number
- 2. When the greeting begins, press # to interrupt
- 3. Follow the instructions to listen to, save or discard phone messages **NOTE:** Voice mailboxes not set up within 45 days will be canceled. Your

voice mailboxes not set up within 45 days will be canceled. Your voice mailbox is not password protected until you create a password by following the setup tutorial. Voice Mail may not be available in some areas. Follow the setup instructions to password-protect your Verizon Wireless Voice Mailbox. Verizon Wireless is not responsible for missed messages or deletions of messages from your Voice Mailbox, even if you have saved them.

Using eSIM

An eSIM is an industry-standard digital SIM that allows you to activate a cellular plan from your carrier without having to use a physical SIM. eSIM is stored digitally on your phone, which reduces the risk of physical damage, loss, or theft of your SIM.

NOTE: You will need to activate your phone with a Verizon SIM card before setting up eSIM.

For more information on how to set up an eSIM, please go to https://www.verizon.com/business/support/equipment-devices-services/wireless-devices/esim-support/ to find more information.

Services and features

Calling features

- · Domestic Long Distance
- · Caller ID
- · Call Waiting
- · 3-Way Calling
- · Call Forwarding

Text messaging

- 1. Tap Google Message () from the Home Screen or App Tray.
- 2. Tap **Start chat** Start chat to start a new text message.
- Enter the name or number of the recipient, or select a contact from your contacts list.
- 4. Compose the text message in the text box, and tap to send.

NOTE: Data charges will apply when sending and receiving picture or video messages. International or roaming text charges may apply to those messages outside of the United States of America. See your carrier agreement for more details about messaging and related charges.

Picture and video messaging

Take pictures or videos and send them to almost any email address, or to other phones.

- 1. From the Home screen, tap **Google Message** then to begin a text message tap **Start chat** P surrous.
- Enter the name or number of the recipient, or select a contact from your contacts list.
- 3. Tap 🕝 and choose the pictures or videos you want to send.
- 4. After attaching the pictures or videos, tap by to send.

For pricing details please visit verizonwireless.com/prepaid.

International services

Web browsing

From the Home Screen, tap Chrome



Then type a search term or web address in the Google search box and press →.

Apps and more

Play it up with music, ringtones, wallpapers, apps and games. Keep up with Twitter™ and Facebook. We've got apps that help you do it all. Data charges may apply.

Installing apps

From the Home Screen, tap Play Store .



Verizon Cloud

Verizon Cloud offers secure online storage to back up your contacts and sync them with your other cloud-connected devices.

To learn more, go to vzw.com/cloud.

Google Assistant

Google Assistant is built into your phone. When activated, Google Assistant will pop-up on your screen to let you know it is listening- speak your command when ready.

There are multiple ways to access it:

- 1. Press and hold the **Home** () and speak your command.
- 2. Tap the Microphone on the Google Search bar located at the top of the Home screen and speak your command.
- 3. Be sure your phone is on and unlocked, then say out loud, "Hey Google" followed by a new command.
- 4. Tap the "Google Assistant" () app from the Home screen and speak vour command.
- 5. Press and hold the **power/Lock** button and speak your command.

International services

Keep in touch with family and friends while at home and abroad with our Prepaid International plans.

TravelPass

Take your domestic talk, text and data allowances with you for a low daily rate. You're only charged on the days you use your wireless plan abroad. For additional details, including rates, visit vzw.com/prepaidglobal.

Location based services

This phone can determine its location, which is useful for services such as navigation, shopping and weather. For your safety, it's defaulted to acquire your location only when you dial 911. To use location-based services, swipe up from Home screen, tap Settings > Location.

Important customer information

Support and more

The Help app gives you tips, videos and other information on how to use your phone, including:



Making calls



Voice mail



Sending texts



Taking photos



Settings



From your computer, visit verizon.com/support

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Customer service Call 800.922.0204 Twitter @VZWSupport



Download a User Guide from verizon.com/support

Important customer information

The services described in this guide are only for your personal use. Services are subject to the Customer Agreement which can be found at vzw.com/csa, your Plan, and the Verizon Privacy Policy. For more information about our privacy practices, visit verizon.com/privacy

Device recycling program

For information visit verizon.com/support/how-to-recycle-device

Warranty replacements

If you're having a problem with your wireless device, just contact Verizon toll-free at **866.406.5154** from another phone.

Usina RTT

Real-time text (RTT) is a feature that can make it easier for customers to carry on a live conversation through text (or text and simultaneous voice) during a call, with each text character transmitted immediately as it is typed. Unlike TTY (Text Telephony), there's no need for a separate device. The person you are calling must have either RTT or TTY enabled on their device for the text capability to work.

If your device instead uses TTY and TDD (Telecommunications Device for the Deaf) technology that allows similar text-based communications by telephone, you must have a TTY-compatible phone and be in the TTY mode to place or receive calls.

For additional information, visit the Verizon Accessibility Resource Center at verizon.com/accessibility.

Hearing aid compatibility information

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

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warranty information Product safety and

TCL 50 xe 56

Safety and Precautions

SAR

This product meets applicable national SAR limits of 1.6 W/kg. The specific maximum SAR values can be found in the "Radio waves" section.

When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 15 mm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.



PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your phone near your ear while the loudspeaker is in use.

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies. consult your service provider or phone retailer.

Safety and use

We recommend that you read this chapter carefully before using your phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

TRAFFIC SAFETY:

Given that studies show that using a phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their phone when the vehicle is not parked. Check the laws and regulations on the use of wireless phones and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas.

CONDITIONS OF USE:

- You are advised to switch off the phone from time to time to optimize its performance:
- Remember to abide by local authority rules of mobile phone use on aircrafts:
- Your phone is a unibody device, where the back cover and battery are not removable, disassembling the phone will void your warranty.
 Disassembling the phone can cause bodily injury if the battery is punctured;
- Always handle your phone with care and keep it in a clean and dust-free place:
- Do not allow your phone to be exposed to adverse weather or environmental conditions, such as moisture, humidity, rain, infiltration of liquids, dust, sea air, etc. The manufacturer's recommended operating temperature range is 0°C (32°F) to +40°C (104°F). At over 40°C (104°F), the legibility of the phone's display may be temporarily impaired;
- · Do not open, dismantle, or attempt to repair your phone yourself;
- Do not drop, throw, or bend your phone;
- Use only batteries, battery chargers, and accessories which are recommended by TCL Communication Ltd. and its affiliates and are compatible with your phone model. TCL Communication Ltd. and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries;
- Your phone should not be disposed of in a municipal waste. Please check local regulations for disposal of electronic products;
- Remember to make backup copies or keep a written record of all important information stored on your phone;

- Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone:
- Parents should monitor their children's use of video games or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eve or muscle twitching, loss of awareness. orientation, or movements.

PRIVACY:

Please note that you must respect the laws and regulations in force in vour jurisdiction or other jurisdiction(s) where you will use your phone regarding taking photographs and recording sounds with your phone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and reproduce or distribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorization has been obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your phone (including the carrier) disclaim any liability which may result from improper use of the phone.

BATTERY:

For a unibody device:

Observe the following precautions:

- · Do not attempt to open the back cover:
- · Do not attempt to eject, replace, or open the battery;
- · Do not puncture the back cover of your phone;
- Do not burn or dispose of a used battery in household garbage or store it at temperatures above 60°C (140°F);
- Do not disassemble or open crush, bend or deform, puncture or shred;
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard:
- Only use the battery for the system for which it is specified;

- · Only use the battery with a charging system that has been qualified with the system per CTIA •Certification Requirements for Battery System Compliance to IEEE 1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard:
- Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- · Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard. Only authorized service providers shall replace battery. (If the battery is non-user replaceable);
- Promptly dispose of used batteries in accordance with local regulations
- Battery usage by children should be supervised:
- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection:
- Improper battery use may result in a fire, explosion or other hazard:

Phone and battery as a unibody device must be disposed of in accordance with locally applicable environmental regulations.



This symbol on your phone, the battery, and the accessories means that these products must be taken to collection points at the end of their life:



- Municipal waste disposal centers with specific bins for these types of equipment:
 - · Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

In European Union countries:

These collection points are accessible free of charge.

All products with this sign must be brought to these collection points.

In non-European Union jurisdictions:

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

Battery Recycling

TCL partners with Call2Recycle® to offer a safe and convenient battery recycling program.

For more information on our Battery Recycling Program, please visit the USA and Canada at https://www.tcl.com/us/en/mobile/accessibility-compliance/tcl-mobile-electronic-recycling-program.html/

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS

CHARGERS:

Home A.C./ Travel chargers will operate within the temperature range of: 0° C (32°F) to 40° C (104°F).

The chargers designed for your phone meet the standard for safety of information technology equipment and office equipment use. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

Characteristics of power supply (depending on the country):

Travel charger:9V2A QC13US Input: 100-240V,50/60Hz, 0.5A Output: 5V 3A/9V 2A/12V 1.5A Battery: softpack 5010mAh typ

Radio waves

THIS PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio-frequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. These guidelines include a substantial safety margin designed to ensure the safety of all persons, regardless of age and health.

The exposure standard for phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by public authorities such as the Federal Communications Commission of the US Government (FCC), or by Innovation, Science and Economic Development Canada (ISEDC), is 1.6 W/kg averaged over 1 gram of body tissue. Tests for SAR are conducted using standard operating positions with the phone transmitting at its highest certified power level in all tested frequency bands

This device is complied with SAR for general population /uncontrolled exposure limits in ANSI/IEEE C95.1-1992 and had been tested in accordance with the measurement methods and procedures specified in IEEE1528.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of www.fcc. goy/oet/ea/fccid after searching on FCC ID: 2ACCJH179

Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output of the phone. Before a phone model is available for sale to the public, compliance with national regulations and standards must be shown.

The highest SAR value for this model phone when tested is 1.19 W/Kg for use at the ear and 1.10 W/Kg for use close to the body.

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for RF exposure.

For body-worn operation, the phone meets FCC RF exposure guidelines provided that it is used with a non-metallic accessory with the handset at least 15 mm from the body.

Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

Additional information on SAR can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site: http://www.ctia.org/

The World Health Organization (WHO) considers that present scientific information does not indicate the need for any special precautions for use of phones. If individuals are concerned, they may choose to limit their own or their children's RF exposure by limiting the length of calls, or using "hands-free" devices to keep phones away from the head and body. Additional WHO information about electromagnetic fields and public health are available on the following website: http://www.who.int/peh-emf.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- · Reorient or relocate the receiving antenna;
- Increase the separation between the equipment and receiver;
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected;
- Consult the dealer or an experienced radio/ TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

For the receiver devices associated with the operation of a licensed radio service (e.g. FM broadcast), they bear the following statement:

This phone complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- · This device may not cause harmful interference;
- This device must accept any interference received, including interference that may cause undesired operation.

Your phone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with a headset or usb data cable.

If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the phone at least 15 mm away from the body.

Please note by using the device some of your personal data may be shared with the main device. It is under your own responsibility to protect your own personal data, not to share with it with any unauthorized devices or third party devices connected to yours. For products with Wi-Fi features, only connect to trusted Wi-Fi networks. Also when using your product as a hotspot (where available), use network security. These precautions will help prevent unauthorized access to your device. Your product can store personal information in various locations including a SIM card, memory card, and built-in memory. Be sure to remove or clear all personal information before you recycle, return, or give away your product. Choose your apps and updates carefully, and install from trusted sources only. Some apps can impact your product's performance and/or have access to private information including account details, call data, location details and network resources.

Note that any data shared with TCL Communication Ltd. is stored in accordance with applicable data protection legislation. For these purposes TCL Communication Ltd. implements and maintains appropriate technical and organizational measures to protect all personal data, for example against unauthorized or unlawful processing and accidental loss or destruction of or damage to such personal data whereby the measures shall provide a level of security that is appropriate having regard to

- · The technical possibilities available;
- The costs for implementing the measures:
- The risks involved with the processing of the personal data, and;
- · The sensitivity of the personal data processed.

You can access, review, and edit your personal information at any time by logging into your user account, visiting your user profile or by contacting us directly. Should you require us to edit or delete your personal data, we may ask you to provide us with evidence of your identity before we can act on your request.

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TCL T614SP Bluetooth Declaration ID D065040



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You have purchased a product which uses the open source (http://opensource.org/) programs mtd, msdosfs, netfilter/iptables and initrd in object code and other open source programs licensed under the GNU General Public Licence and Apache Licence.

You may download the source codes from https://sourceforge.net/ projects/tcl-mobile/files/. The provision of the source code is free of charge from the internet.

Hearing Aid Compatibility (HAC)

- This phone is hearing aid compatible as determined by ANSI C63.19-2019.
- 2. This phone has been tested and certified for use with hearing aids forsome of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service.
- 3. The ANSI C63.19-2019 standard does not use the M/T rating system for showing the hearing aid compatible of the phone that older version of the standard used, instead, the 2019 version of the standard uses the conversational gains for the phone's hearing aid compatible capabilities.
- 4. The volume control performance has been evaluated according to ANSI C63.19-2019 and waiver DA-23-914. The lowest conversational gain is 11.23 dB with a hearing aid, and 14.72 dB without a hearing-aid provider or phone retailer.

⁽¹⁾ May not be available in all countries.

General information

- Internet address: www.tcl.com
- · Manufacturer: TCL Communication Ltd.
- Address: 5/F, Building 22E, 22 Science Park East Avenue, Hong Kong Science Park, Shatin, NT, Hong Kong
- Electronic labeling path: Touch Settings > System > Regulatory & safety or press *#07# to find more information about labeling (1), such as FCC ID.

2G GSM: 850/900/1800/1900MHz, 3G UMTS: B1/2/4/5/8, 4G LTE: B1(Roaming)/2/3(Roaming)/4/5/7(Roaming)/12(Roaming)/13/20(Roaming)/28(Roaming)/48/66, 5G NR: n2/5/48/66/77/78(Roaming)/

Protection against theft (2)

Your phone is identified by an IMEI (phone serial number) shown on the packaging label and in the phone's memory. We recommend that you note the number the first time you use your phone by entering *#06# and keep it in a safe place. It may be requested by the police or your carrier if your phone is stolen. This number allows your phone to be blocked preventing a third person from using it, even with a different SIM card.

Disclaimer

There may be certain differences between the user manual description and the phone's operation, depending on the software release of your phone or specific carrier services.

TCL Communication Technology Holding Limited. shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the carrier exclusively.

1 YEAR LIMITED WARRANTY

For information on warranty of your device, visit the USA and Canada websites at https://support.tcl.com/us-mobile-product-downloads/614427



WARNING: Cancer and Reproduction Harm - www.P65Warmings.ca.gov.

Electronic Information

For more information on Electronic Recycling:

- Visit TCL Electronic Recycling Program website at https://www.tcl. com/us/en/mobile/accessibility-compliance/tcl-mobile-electronic-recycling-program.html/ or
- 2) Call TCL US Customer Support at 1-855-224-4228.



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⁽¹⁾ This may vary depending on country.

⁽²⁾ Contact your service provider to check service availability.