send often to "Drafts"



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Short keypress: access the language list Long keypress: enter zero

(1) The quality of the radio depends on the coverage of the radio station in that particular area.

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The menu serves you the dual purposes of cost monitoring and control-

TCT Mobile Limited reserves the right to alter material or technical specification without prior notice.

We recommend that you read this chapter carefully before using your phone. The Over 55°C the legibility of the phone's display may be impaired, though this is temport manufacturer disclaims any liability for damage, which may result as a consequence of a rary and not serious improper use or use contrary to the instructions contained herein

## TRAFFIC SAFETY:

t studies show that using a mobile phone while driving a vehicle a real risk, even when the hands-free kit is used (car kit, headset...), drivers are reques-

ed to refrain from using their mobile when the vehicle is not parked.

radio. Using a headphone can be dangerous and forbidden in some areas.

the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that other chargers or batteries. there is no problem:

do not place your phone on top of the dashboard or within an airbag deployment mation stored in your phone.

check with your car dealer or the car manufacturer to make sure that the dashboard is adequately shielded from mobile phone RF energy.

## CONDITIONS OF LISE-

Switch the phone off before boarding an aircraft.

Switch the phone off when you are near gas or flammable liquids. Strictly obey all such symptoms, please take the following safety precautions: signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any - Do not play or use a flashing-lights feature if you are tired or need sleep. entially explosive atmosphere

When the phone is switched on it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump, etc. In particular when using the phone, you should hold it against the ear on the opposite side to the device, if any. - If your hands, wrists, or arms become tired or sore while playing, stop and rest for To avoid hearing impairment, pick up the call before holding your phone to your ear. Also move the handset away from your ear while using the "hands-free" mode because - If you continue to have sore hands, wrists, or arms during or after playing, stop the the amplified volume might cause hearing damage.

Do not let children use the phone and/or play with the telephone and accessories without supervision

When replacing the cover please note that your phone may contain substances that could create an allergic reaction

Always handle your phone with care and keep it in a clean and dust-free place.

rer's recommended operating temperature range is -10°C to +55°C.

Emergency call numbers may not be reachable on all cellular networks. You should

never rely only on your phone for emergency calls. Do not open, dismantle or attempt to repair your mobile phone yoursel

Do not paint it. When driving, do not use your phone and headphone to listen to music or to the Use only batteries, battery chargers, and accessories which are recomme Mobile Limited and its affiliates and are compatible with your phone model.TCT Mo- • BATTERY: When switched on, your phone emits electromagnetic waves that can interfere with bile Limited and its affiliates disclaim any liability for damage caused by the use of Before removing the battery from your phone, please make sure that the phone is OUIREMENTS REGARDING EXPOSURE TO RADIO WAVES.

Remember to make back-up copies or keep a written record of all important infor- Observe the following precautions for battery use

Some people may suffer epileptic seizures or blackouts when exposed to flashing - Do not puncture, disassemble or cause a short-circuit in a battery. person never had a previous seizure or blackout. If you have experienced seizures or peratures above 60°C.

your phone. Parents should monitor their children's use of video games or other features that in-

Switch the phone off when you are in health care facilities, except in designated areas. corporate flashing lights on the phones All persons should discontinue use and consult As with many other types of equipment now in regular use, mobile telephones can in- a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, terfere with other electrical or electronic devices, or equipment using radio frequency. loss of awareness, involuntary movements, or disorientation. To limit the likelihood of

Take a minimum of a 15-minute break hourly.

- Play in a room in which all lights are on.
- Play at the farthest distance possible from the screen
- several hours before playing again.

game and see a doctor.

When you play games on your phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow the instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal

disorder Prolonged exposure to music at nur solutions of an endpoint of the listener's hearing. Set your phone volume safely. Use only headphones re ended by TCT Mobile Limited and its affiliates.

Do not allow your phone to be exposed to adverse weather or environmental condi- • PRIVACY

respect the laws and regulations in force in your jurisdict

raphs and recording sounds with your mobile telephone. Pursuant to such laws formation technology equipment and office equipment use. Due to different applicable euidelines and EU requirements for RF (radio-waves) exposure. voices of other people or any of their personal attributes and duplicate or distribute another jurisdiction. They should be used for this purpose only them, as this may be considered to be an invasion of privacy. It is the user's sole res- • RADIO WAVES: ponsibility to ensure that prior authorisation be obtained, if necessary, in order to re-Proof of compliance with international standards (ICNIRP) or with European Directive exposure by limiting the length of calls, or using "hands-free" devices to keep mobile On our Internet site, you will find our FAQ (Frequently Asked Quesfacturer, the seller or vendor of your mobile phone (including the operator) disnded by TCT claim any liability which may result from the improper use of the mobile phone.

switched off

Do not attempt to open the battery (due to the risk of toxic fumes and burns).

lights, or when playing video games. These seizures or blackouts may occur even if a - Do not burn or dispose of a used battery in household rubbish or store it at tem-

blackouts, or if you have a family history of such occurrences, please consult your doc- Batteries must be disposed of in accordance with locally applicable envir You are adviced to switch off the telephone from time to plaining a flashing-lights feature on gulations. Only use the battery for the purpose for which it was designed. Never use fety margin intended to ensure the safety of all, regardless of age or state of health. when used with headset or USB data cable. If you are using another accessory ensure This equipment is in compliance with the essential requirements and damaged batteries or those not recommended by TCT Mobile Limited and/or its af- The exposure standard for mobile phones is determined by a measurement unit that whatever product is used is free of any metal and that it positions the phone at

- This symbol on your telephone, the battery and the accessories means that these products must be taken to collection points at the end of
- their life: - Municipal waste disposal centres with specific bins for these items of Xà
- equipment - Collection bins at points of sale.
- They will then be recycled, preventing substances being disposed of in the environ-

ent, so that their components can be reused.

In European Union countries:

These collection points are accessible free of charge

All products with this sign must be brought to these collection points In non European Union jurisdictions:

Items of equipment with this symbol are not to be thrown into ordinary bins if you

iurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT Prolonged exposure to music at full volume on the music player may damage TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

Mains powered chargers will operate within the temperature range of 0°C to 40°C. against the standard is 1.0 W/kg. While there may be differences between the SAR leor other jurisdiction(s) where you will use your mobile phone regarding taking pho- The chargers designed for your mobile phone meet with the standard for safety of in- vels on various phones and at various positions, they all meet the relevant Internation 

CHARGERS

1999/5/EC (R&TTE) is required of all mobile phone models before they can be put on phones away from the head and body (fact sheet n° 193). Additional information about the market. The protection of the health and safety for the user and any other person electromagnetic fields and public health are available on the following site: is an essential requirement of these standards or this directive

http://www.who.int/peh-emf.

ZICORDORATION its Affiliates

foreign country

personal directories)

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I am unable to create a file in my directory

Contact your network operator to check service availability

Your mobile phone is a radio transmitter/receiver. It was designed and manufactured a good level of network reception as indicated on the telephone display (4 to 5 bars) to comply with the radiofrequency (RF) exposure thresholds recommended by international requirements (ICNIRP) (1) and by the Council of the European Union (Recommendation 1999/519/EC) (2)

These limits are part of a set of requirements and establish authorised radiofrequency avoid touching it or degrading it. levels for the public. These limits were established by independent groups of experts 🛛 As mobile devices offer a range of functions, they can be used in positions other than on the basis of regular and detailed scientific assessments. They include a significant sa- against your ear. In such circumstances the device will be compliant with the guidelines known as the Specific Absorption Rate or "SAR" The SAR limit is set by international least 2cm away from the body requirements or by the Council of the European Union at 2 watts/kilogram (W/kg) • LICENCES

averaged over 10 grams of body tissue. The tests used to determine SAR levels were carried out on the basis of standard usage modes with the phones transmitting at their maximum power level over the entire range of frequency bands.

Although the SAR was established at the highest certified level, the actual SAR level for the mobile phone during use is generally much lower than the maximum values. In fact, since mobile phones are designed to operate at many different power levels, they only use the minimum level of power required to provide a connection to the network. In theory, the closer you are to a base station antenna, the lower the power level required by the mobile phone.

- The ICNIRP requirements are applicable in the following regions Central America (except Mexico), South America, North and South Africa, Pacific Asia (except Korea), Australia <sup>(2)</sup> The European recommendation (1999/519/EC) is applicable in the
- following regions: Europe, Israel. 16

# **Telephone warranty** .....

Your phone is warranted against any defect which may occur in condi-2) Connection to any equipment not supplied or not recommended by tions of normal use during the warranty period of twelve (12) months (1) from the date of purchase as shown on your original invoice. Batteries (2) and accessories sold with your phone are also warranted against any defect which may occur during the first six (6) months (1) 4) Inclement weather, lightning, fire, humidity, infiltration of liquids or • You are advised to fully charge ( 📖 ) the battery for optimal operafrom the date of purchase as shown on your original invoice.

In case of any defect of your phone which prevents you from normal use thereof, you must immediately inform your vendor and present your Your phone will not be repaired in case labels or serial numbers (IMEI) phone with your proof of purchase.

placed or repaired, as appropriate. Repaired Phone and accessories are other than this printed limited warranty or the mandatory warranty My mobile phone will not switch on entitled to a one (1) month warranty for the same defect. Repair or replacement may be carried out using reconditioned components offering In no event shall TCT Mobile Limited or any of its affiliates be liable for equivalent functionality

costs

This warranty shall not apply to defects to your phone and/or accessory due to (without any limitation):

() The warranty period may vary depending on your country.

(2) The life of a rechargeable mobile phone battery in terms of conversation time standby time, and total service life, will depend on the conditions of use and network configuration. Batteries being considered expendable supplies, the specifications state that you should obtain optimal performance for your phone during the first six months after purchase and for approximately 200 more recharges

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# 1) Non-compliance with the instructions for use or installation, or with **Troubleshooting......** technical and safety standards applicable in the geographical area where your phone is used Before contacting the aftersales department, you are advised to follow

TCT Mobile Limited. 3) Modification or repair performed by individuals not authorised by • You are advised to switch off the telephone from time to time to op-

TCT Mobile Limited or its affiliates or your vendor.

foods, chemical products, download of files, crash, high voltage, corrosion, oxidation.

have been removed or altered If the defect is confirmed, your phone or part thereof will be either re-

incidental or consequential damages of any nature whatsoever, including This warranty covers the cost of parts and labor but excludes any other but not limited commercial loss, to the full extent those damages can be disclaimed by law. Some countries/states do not allow the exclusion My phone has not responded for several minutes or limitation of incidental or consequential damages, or limitation of the  $\cdot$  Press the  $\frac{1}{2}$  key

duration of implied warranties, so the preceding limitations or exclu- • Remove the battery and re-insert it, then switch the phone back on sions may not apply to you.

My screen is difficult to read

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Clean your screen

the instructions below

tion

timise its performance

fect the performance of your telephone.

Press / until the screen comes on

and carry out the following checks:

Check the battery charge level

turn your telephone back on

 Use your mobile phone in accordance with the recommended conditions of use

· Avoid storing large amounts of data in your telephone as this may af-

Check the battery contacts, remove and reinstall your battery, ther

My mobile phone turns off by itself

# Check that your keypad is locked when you are not using your mobile

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Check the battery charge level

My mobile phone has a low level of autonomy Make sure your respected the complete charge timing (minimum 3 • Make sure your mobile phone is switched on and connected to hours)

• After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication

My mobile phone will not charge properly

Make sure that your battery is not completely discharged; the battery The caller's name does not appear when a call is received charge indicator can take several minutes and may be accompanied • Check that you have subscribed to this service with your ope by a quiet whistling sound

Make sure charging is carried out under normal conditions (0°C-+40°C)

- Make sure your battery is inserted. It must be inserted <u>before</u> plugging in the charge
- Make sure you are using an Alcatel battery and charger When abroad, check that the electrical current is compatible

# My mobile phone will not connect to a network

Try connecting in another location

Unable to make outgoing calls

network is not overloaded or unavailable

Make sure you have not barred outgoing calls

- Verify the network coverage with your operator
- Check with your operator that your SIM card is valid Try selecting the available network(s) manually
- Try connecting at a later time if the network is overloaded

## SIM card error

valid etc.)

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Make sure the SIM card has been correctly inserted Verify with your operator that your SIM card is 3V compatible: the old 5V SIM cards cannot be used

Make sure the chip on your SIM card is not damaged or scratched

• Make sure you have dialled a valid number and press the 人 key

• Make sure your mobile phone is connected to a network, and that the

Check your subscription status with your operator (credit, SIM card

For international calls, check the country and area codes

does not indicate the need for any special precautions for use of mobile phones. If individuals are concerned, they might choose to limit their own or their children's RF

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# The highest tested SAR value for this mobile phone for use at the ear and compliance General information .....

Internet address: www.alcatel-mobilephones.com

Hot Line Number: see "TCT Mobile Services" leaflet or go to our Internet site.

tions) section You can also contact us by e-mail to ask any questions you may have

THIS MOBILE PHONE COMPLIES WITH INTERNATIONAL AND EUROPEAN RE- Although no danger relating to the use of telephone was ever proved, the World An electronic version of this user guide is available in English and other Health Organisation advises as a precautionary measure to use your telephone with languages according to availability on our server: www.alcatel-mobilephones com

> Your telephone is a transceiver that operates on GSM networks with Your telephone is equipped with a built-in antenna. For optimal operation, you should 900 and 1800 MHz bands

> > CE1588

other relevant provisions of Directive 1999/5/EC. The entire copy of the Declaration of Conformity for your telephone can be obtained through our website: www.alcatel-mobilephones.com.

# Protection against theft (1)

Your telephone is identified by an IMEI (phone serial number) shown on the packaging label and in the product's memory. We recommend that you note the number the first time you use your telephone by entering  $* \pm 0.6 \pm$  and keep it in a safe place. It may be requested by the police or your operator if your telephone is stolen. This number allows your mobile telephone to be blocked preventing a third person from using it even with a different SIM card

# Disclaimer

There may be certain differences between the user manual description and the phone's operation, depending on the software release of your telephone or specific operator services.

(I) Contact your network operator for service availability.

| Unable to receive incoming calls  | I cannot access my voicemail  |
|---|---|
| <ul> <li>Make sure your mobile phone is switched on and connected to a net-<br/>work (check for overloaded or unavailable network)</li> </ul> | <ul> <li>Make sure your operator's voicemail number is correctly entered in<br/>"My numbers"</li> </ul>   |
| - Check your subscription status with your operator (credit, SIM card   | <ul> <li>Try later if the network is busy</li> </ul>  |
| valid, etc.)  | The 📓 icon is displayed on my standby screen  |
| <ul> <li>Make sure you have not forwarded incoming calls</li> </ul>   | • You have saved too many short messages on your SIM card; delete   |
| <ul> <li>Make sure that you have not barred certain calls</li> </ul>  | some of them or archive them in the product memory  |
| The caller's name does not appear when a call is received   | "No service" is displayed   |
| Check that you have subscribed to this service with your operator   | <ul> <li>You are outside of the network coverage area</li> </ul>  |
| <ul> <li>Your caller has concealed his/her number</li> </ul>  | I have already entered 3 incorrect PIN codes  |
| The sound quality of the calls is not optimal   | Contact your network operator to obtain the PUK code (Personal  |
| <ul> <li>You can adjust the volume during a call by means of the<br/>key</li> </ul>   | Unblocking Key)   |
| Check the radio reception icon level  | <b>o</b> <i>n</i>   |
| I am unable to use the features described in the manual   | My mobile phone is dead, can't power on   |
| · Check with your operator to make sure that your subscription in-  | <ul> <li>Make sure your battery is not completely used up or damaged.</li> <li>Remove your battery, remove your SIM card then power it on again.</li> </ul> |
| cludes this service   | <ul> <li>Hold down # + power on/off key at same time to reset it.</li> </ul>  |
| Make sure this feature does not require an Alcatel accessory  | • Hold down # • power on/on key at same time to reset it.   |
| When I select a number from my directory, the number is not   |   |
| dialled   |   |
| • Make sure that you have correctly recorded the number in your file  |   |
| <ul> <li>Make sure that you have selected the country prefix when calling a</li> </ul>  |   |

Make sure that your SIM card directory is not full: delete some files

or save the files in the product directory (i.e. your professional or Check the "Call barring" option for "Incoming calls" to be sure

that the "All calls except SIM directory" feature is not activated My callers are unable to leave messages on my voicemail