



## Safety and use .....

We recommend that you read this chapter carefully before using your phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

### •TRAFFIC SAFETY:

*Given studies, which show that using a mobile phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their mobile when the vehicle is not parked.*

When switched on, your phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- do not place your phone on top of the dashboard or within an airbag deployment area,
- check with your car dealer or the car manufacturer to make sure that the dashboard is adequately shielded from mobile phone RF energy.

### • CONDITIONS OF USE:

Switch the phone off before boarding an aircraft.

Switch the phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, mobile telephones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere.

When the phone is switched on, it should be kept at least 15 cm from any medical devices such as a pacemaker, a hearing aid or insulin pump, etc. In particular when using the phone, you should hold it against the ear on the opposite side to the device, if any.

To avoid hearing impairment, pick up the call before holding your phone to your ear. Also move the handset away from your ear while using the "hands-free" mode because the amplified volume might cause hearing damage.

Do not let children use the phone and/or play with the telephone and accessories without supervision.

When replacing the cover please note that your phone may contain substances that could create an allergic reaction.

Always handle your phone with care and keep it in a clean and dust-free place. You are advised to switch off the telephone from time to time to optimise its performance.

Do not allow your phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.). The manufacturer's recommended operating temperature range is -20°C to +55°C. Over 55°C the legibility of the phone's display may be impaired, though this is temporary and not serious.

Emergency call numbers may not be reachable on all cellular networks. You should never rely only on your phone for emergency calls.

Do not open, dismantle or attempt to repair your mobile phone yourself.

Do not drop, throw or bend your mobile phone.

Do not paint it.

Use only Alcatel batteries, battery chargers, and accessories that are compatible with your phone model. TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Your phone should not be disposed of in a municipal waste. Please check local regulations for disposal of electronic products.

Remember to make back-up copies or keep a written record of all important information stored in your phone.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone. Parents should monitor their children's use of video games or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

- Do not play or use a flashing-lights feature if you are tired or need sleep.
- Take a minimum of a 15-minute break hourly.
- Play in a room in which all lights are on.
- Play at the farthest distance possible from the screen.
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

When you play games on your phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow the instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders.



This symbol on your telephone, the battery and the accessories means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centres with specific bins for these items of equipment
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

### In European Union countries:

These collection points are accessible free of charge. All products with this sign must be brought to these collection points.

### In non European Union countries:

Items of equipment with this symbol are not be thrown into ordinary bins if your country or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

### • PRIVACY:

Please note that you must respect the laws and regulations in force in your country regarding taking photographs and recording sounds with your mobile telephone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and duplicate or distribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorization be obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your mobile phone (including the operator) disclaim any liability which may result from the improper use of the mobile phone.

### • BATTERY:

Before removing the battery from your phone, please make sure that the phone is switched off. Observe the following precautions for battery use:

- Do not attempt to open the battery (due to the risk of toxic fumes and burns).
- Do not puncture, disassemble or cause a short-circuit in a battery.
- Do not burn or dispose of a used battery in household rubbish or store it at temperatures above 60 °C.

Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCT Mobile Limited and/or its affiliates.

### • CHARGERS:

Mains powered chargers will operate within the temperature range of: 0 °C to 40 °C. The chargers designed for your mobile phone meet with the standard for safety of information technology equipment and office equipment use. They should be used for this purpose only.

### • RADIO WAVES:

Proof of compliance with international standards (ICNIRP) or with European Directive 1999/5/EC (R&TTE) is required of all mobile phone models before they can be put on the market. The protection of the health and safety for the user and any other person is an essential requirement of these standards or this directive. THIS MOBILE PHONE COMPLIES WITH INTERNATIONAL AND EUROPEAN REQUIREMENTS REGARDING EXPOSURE TO RADIO WAVES.

Your mobile phone is a radio transmitter/receiver. It was designed and manufactured to comply with the radiofrequency (RF) exposure thresholds recommended by international requirements (ICNIRP) <sup>(1)</sup> and by the Council of the European Union (Recommendation 1999/519/EC) <sup>(2)</sup>.

These limits are part of a set of requirements and establish authorised radiofrequency levels for the public. These limits were established by independent groups of experts on the basis of regular and detailed scientific assessments. They include a significant safety margin intended to ensure the safety of all, regardless of age or state of health.

The exposure standard for mobile phones is determined by a measurement unit known as the Specific Absorption Rate or "SAR". The SAR limit is set by international requirements or by the Council of the European Union at 2 watts/kilogram (W/kg) averaged over 10 grams of body tissue. The tests used to determine SAR levels were carried out on the basis of standard usage modes with the phones transmitting at their maximum power level over the entire range of frequency bands.

<sup>(1)</sup> The ICNIRP requirements are applicable in the following regions: Central America (except Mexico), South America, North and South Africa, Pacific Asia (except Taiwan and Korea), Australia.

<sup>(2)</sup> The European recommendation (1999/519/EC) is applicable in the following regions: Europe, Israel.

### My mobile phone does not charge properly

- Make sure that your battery is not completely discharged; the battery charge indicator can take several minutes and may be accompanied by a quiet hissing sound.
- Make sure charging is carried out under normal conditions (0°C +40°C)
- Make sure your battery is inserted. It must be inserted before plugging in the charger
- Make sure you are using an Alcatel battery and charger
- When abroad, check that the electrical current is compatible


### My mobile phone does not connect to a network

- Try connecting in another location
- Verify the network coverage with your operator
- Check with your operator that your SIM card is valid
- Try selecting the available network(s) manually
- Try connecting at a later time if the network is overloaded

### SIM card error

- Make sure the SIM card was correctly inserted
- Verify with your operator that your SIM card is 3V compatible; the old 5V SIM cards cannot be used
- Make sure the chip on your SIM card is not damaged or scratched

### Unable to make outgoing calls

- Make sure you have dialled a valid number and pressed the  key
- For international calls, make sure you have entered the country and area codes
- Make sure your mobile phone is connected to a network, and that the network is not overloaded or unavailable
- Check your subscription with your operator (credit, SIM card valid, etc.)
- Make sure you have not barred outgoing calls

Although the SAR was established at the highest certified level, the actual SAR level for the mobile phone during use is generally much lower than the maximum values. In fact, since mobile phones are designed to operate at many different power levels, they only use the minimum level of power required to provide a connection to the network. In theory, the closer you are to a base station antenna, the lower the power level required by the mobile phone.

The highest tested SAR value for this mobile phone for use at the ear and compliance against the standard is 1.2 W/kg (OT-102) and 1.35 W/kg (OT-202) While there may be differences between the SAR levels on various phones and at various positions, they all meet the relevant International guidelines and EU requirements for RF (radio-waves) exposure.

The World Health Organisation (WHO) considers that present scientific information does not indicate the need for any special precautions for use of mobile phones. If individuals are concerned, they might choose to limit their own or their children's RF exposure by limiting the length of calls, or using "hands-free" devices to keep mobile phones away from the head and body (fact sheet n° 193). Additional information about electromagnetic fields and public health are available on the following site: <http://www.who.int/peh-enf>.

Although no danger relating to the use of telephone was ever proved, the World Health Organisation advises as a precautionary measure to use your telephone with a good level of network reception as indicated on the telephone display (4 to 5 bars). It is also advised to keep the telephone, during communications, away from the belly of pregnant women and from the lower abdomen for teenagers.

Your telephone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or damaging it.

## General information .....

- **Website:** [www.alcatel-mobilephones.com](http://www.alcatel-mobilephones.com)

- **Hot Line Number:** see the "TCT Mobile Services" leaflet or go to our Internet site.

On our Internet site, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by e-mail to ask any questions you may have.

### Unable to receive incoming calls

- Make sure your mobile phone is switched on and connected to a network (check for overloaded or unavailable network)
- Check your subscription with your operator (credit, SIM card valid, etc.)
- Make sure you have not forwarded incoming calls
- Make sure that you have not barred certain calls

### The caller's name does not appear when a call is received

- Check that you have subscribed to this service with your operator
- Your caller has concealed his/her number

### The sound quality of the calls is not optimal

- You can adjust the volume during a call by means of the  key
- Check the radio reception icon 


### I am unable to use the features described in the manual

- Check with your operator to make sure that your subscription includes this service
- Check to be sure this feature does not require an Alcatel accessory.

### When I select a number from my directory, the number is not dialled

- Make sure that you have correctly recorded the number in your file
- Make sure that you have selected the country prefix when calling a foreign country

Your telephone is a transceiver that operates on GSM networks with 900 and 1800 MHz bands.

The  marking indicates that your telephone complies with "1999/5/EC (R&TTE)" directive and that the accessories concerned comply with current EC directives. The entire copy of the Declaration of Conformity for your telephone can be obtained through our website: [www.alcatel-mobilephones.com](http://www.alcatel-mobilephones.com).

### Protection against theft <sup>(1)</sup>

Your telephone is identified by an IMEI (phone serial number) shown on the packaging label and in the product's memory. We recommend that you note the number the first time you use your telephone by entering \*,#, 0, 6, # and keep it in a safe place. It may be requested by the police or your operator if your telephone is stolen. This number allows your mobile telephone to be blocked preventing a third person from using it, even with a different SIM card.

### Disclaimer

There may be certain differences between the user manual description and the phone's operation, depending on the software release of your telephone or specific operator services.



T9 Text Input is licensed under one or more of the following: U.S. Pat. Nos. 5,187,480, 5,818,437, 5,945,928, 5,953,541, 6,011,554, 6,286,064, 6,307,548, 6,307,549, and 6,636,162, 6,646,573; European Pat. Nos. 0 842 463 (96927260.8), 1 010 057 (98903671.0), 1 018 069 (98950708.2); and additional patents are pending worldwide

<sup>(1)</sup> Contact your network operator for service availability.

## Telephone warranty .....

Congratulations on choosing this mobile phone - we hope that you will be completely satisfied with it.

Your phone is guaranteed against any deviation from technical specifications for a period of twelve (12) months from the date specified on your original invoice <sup>(1)</sup>. The warranty terms defined in the manual also apply to the battery and accessories sold with the phone but for a period of six (6) months <sup>(2)</sup> from the date of purchase shown on your original invoice.

Under the terms of this warranty, you must immediately inform your vendor (or any repair centre approved by TCT Mobile Limited or its affiliates, which are listed on our website <http://www.alcatel-mobilephones.com>) in case of a conformity defect on your phone, and present the invoice given to you at the time of purchase. The vendor or maintenance centre will decide whether to replace or repair, as appropriate, all or any part of the telephone or accessory found to be defective; this warranty covers the cost of parts and labour but excludes any other costs. Repair or replacement may be carried out using reconditioned components offering equivalent functionality.

Servicing under the terms of this warranty, especially repair, modification or replacement of products, shall entitle to a one (1) month <sup>(1)</sup> warranty unless there are statutory provisions to the contrary.

This warranty shall not apply to damage or defects to your telephone and/or accessory caused by:


- 1) failure to follow the instructions for use or installation,
- 2) failure to comply with technical and safety standards applicable in the geographical area where the equipment is used,

<sup>(1)</sup> The mandatory period may vary if overriding statutory provisions are applicable in your country.

<sup>(2)</sup> The life of a rechargeable Alcatel telephone battery in terms of conversation time, standby time, and total service life, will depend on the conditions of use and network configuration. Batteries being considered expendable supplies, the specifications state that you should obtain optimal performance for your Alcatel phone during the first six months after purchase and for approximately 200 more recharges.


## Troubleshooting .....

Before contacting the aftersales department, you are advised to follow the instructions below:

- You are advised to switch off the telephone from time to time to optimise its performance.
- You are advised to fully charge the battery () for optimal operation.
- Avoid storing large amounts of data in your telephone as this may affect the performance of your telephone.

and carry out the following checks:

### My mobile phone does not switch on

- Press  until the screen comes on
- Check the battery charge level
- Check the battery contacts, remove and reinstall your battery, then turn your telephone back on

### My phone does not respond since several minutes

- Press the  key
- Remove the battery and re-insert it, then switch the phone back on

### My screen is difficult to read

- Clean your screen
- Use your mobile phone in accordance with the recommended conditions of use

### My mobile phone turns off by itself

- Check that your keypad is locked when you are not using your mobile phone
- Check the battery charge level
- Check that the function **"Auto OFF"** is not activated.