# Your mobile ..... OT-103

**(** 

Vibration alert

Navigation key

Messages A

Directory 🔻

FM radio (3)

Alarm

My shortcuts (2)

Menu/Confirm an option

Left softkey Pick up/Send call Call memory

Voicemail A Lock/Unlock 6 Right softkey

Switch off

Prolonged exposure to music at full volume on the music player may damage Prolonged exposure to music at full volume on the Interior proper may the listener's hearing. Set your phone volume safely. Use only headph recommended by TCT Mobile Limited and its affiliates.



Depending on your network operator

(i) OT-203 only.

OT-203

Navigation key

I.I Keys

Confirm an option (press the middle of the key) Access "Templates" in "Messages" (1) (long keypress O

in main screen) Access favorite contact(s) (2) (long keypress () in main screen)

Pick up Send a call

Access call memory (Redial) (short keypress)

Switch on/Switch off the telephone (long keypress) End call

Return to the main scree

Left softker

Right softkey

Access your voicemail (long keypress)

In edit mode

Short keypress: access the language list

- Long keypress: enter zero

In Edit mode

- Short keypress: change input methods

- Long keypress; access the Symbols table

From main screen

- Short keypress: #

- Long keypress: activate/deactivate the vibrator

In edit mode: - Short keypress: - (space)

- Long keypress: add a word

(I) OT-103 only

(2) OT-203 only

Main screen icons

Battery charge level

Vibration alert: your phone vibrates but neither rings nor heeps except for the alarms

Headset connected.

Call forwarding activated: your calls are forwarded.

Alarm clock programmed.

Voicemail message arrived

FM radio is on

Unanswered calls

Line switching (3): indicates the selected line

Shown only in no ciphering mode while calling, sending receiving SMS.

Level of network reception

Silence mode: your phone neither rings, beeps nor vibrates except for the alarms

Message unread.

Keypad locked

Stopwatch is active

Ringtone alert

Vibration and ringtone alert

(3) Depending on your network operator.

2.I Set-up

Removing and installing the back cover



Installing and removing the battery



Inserting and removing the SIM Card





Place the SIM card with the chip facing downwards and slide it into its housing. Make sure that it is correctly inserted. To remove the card, press it and slide it out

2.2 Power on your phone

Hold down the key until the phone powers on.

Hold down the key from the main screen.

2.3 Power off your phone

Calls ...... 4 3.1 Making a call

Dial the desired number then press the 📞 key to place the call. If you make a mistake, you can delete the incorrect digits by pressing the main screen. right softkey

To hang up the call, press the 3 key.

Making an emergency call

press the key to make an emergency call. This works even is usually written on your SIM card. without a SIM card and without typing the PIN code or unlocking the

3.2 Calling your voicemail (1)

To access your voicemail, hold down the key.

3.3 Receiving a call

When you receive an incoming call, press the key to talk and then hang up using the 3 key.

3.4 Available functions during the call

During a call, you can use your directory, short messages, etc. without duration" losing your correspondent.

Call register ......... 57

4.1 Call memory

4.2 My numbers

Type in or modify your telephone number or the number to access If your phone is covered by the network, dial emergency number and your voicemail and confirm by pressing O .Your telephone number

4.3 Billing

You can access different items with this option: Amount, Duration.

4.4 Call settings

You can access a number of items with this option: Call waiting, Call forwarding, Call barring, Answer mode, Auto redial...

4.5 Call control (1)

The menu serves you the dual purposes of cost monitoring and controlling during a call by the settings of "By cost" and "By

(1) Depending on your network operator

# Directory.....

# 5.1 Consulting your directory

To access the **directory** from the main screen, press the  $\bigcirc$  key and  $\bigcirc$  The wallpaper is displayed when you switch on your telephone. select the [3] icon from the menu.

# 5.2 Creating a file

Select the directory in which you wish to create a file, press the "Options" softkey, select "Create file" then

# Messages .....

# 6.1 Create message

From the main menu select "Messages" to create text message. You can type a message, and you're also able to insert a pre-defined message from "Templates". While writing a message, select "Options" to access all the messaging options. You can save your messages that you send often to "Drafts" or "Templates".

# Display (1) .....

You can customise your welcome animation or image that appears when you switch on your phone.

# 7.3 Brightness

You may adjust black level with respect to LCD display by pressing the

From the main screen, select the icon menu 🔅 and select the function of your choice in order to customise your tele Display (2), Clock, Keys, Dictionary, More settings...

# 7.1 Wallpaper

# 7.2 Power On/Off (3)

You can also customise your OFF screen with an image or animation.

# Tools ..... 9.I Organizer

(I) OT-103 only

(2) OT-203 only.

Once you enter this menu from "Tools", there is a monthly-view calendar for you to keep track of important meetings, appointments, [0.] Game settings etc. Days with events entered will be marked in color.

# 9.2 Stopwatch

StopWatch is simple application for measuring time with possibility to register several results and suspend/resume measurement.

# 9.3 Alarm

Your mobile phone has a built-in alarm clock with a snooze feature.

# 9.4 Calculator

Hold down the ... # key to get the decimal point. Confirm with the Radio service. You can listen to it while running other applications. key or the left softkey

# Converter Unit converter and Currency converter 9.6 My shortcuts

Access the shortcuts already programmed. To programme new shortcuts: select "My shortcuts" if you want to create a quick access to a function, Directory, etc.

# Games ......

Your Alcatel phone may include some games.

It allows you to manage settings, in which you may set background music and vibration alert

# 

Your phone is equipped with an FM radio (2) with RDS functionality. You can use the application as a traditional FM radio with automatic tuning and saved channels or with parallel visual information related to the radio program on the display, if you tune to stations that offer Visual

# 

With this menu, you may personalise ringtones for different events and

Contact your network operator to check service availability.

# Latin input mode .......

To write messages, there are two writing methods:

- Normal: this mode allows you to type a text by choosing a letter or a sequence of characters associated with a key. Press the key several times until the desired letter is highlighted. When you release the key the highlight character is inserted into the text.
- Predictive with the Zi mode: this mode speeds up the writing of your text. Write the word by pressing a key between and 2 and 9. Press the key once and the word will be modified each time you press a key. As you go on, the word will keep changing.

Example: For "Tomorrow", press on the following keys:

8 TUV, mo 6, mo 6 = Too -> mo 6 -> tomorrow - 0 + key in edit mode Short keypress: access the language list

Long keypress: enter zero

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(I) OT-103 only.

(2) OT-203 only.

(3) Depending on the model.

(I) OT-203 only.

(2) The quality of the radio depends on the coverage of the radio station in that particular area.

English - CJB30U0ALAAB

manufacturer disclaims any liability for damage, which may result as a consequence temporary and not serious. of improper use or use contrary to the instructions contained herein.

### TRAFFIC SAFETY:

a real risk, even when the hands-free kit is used (car kit, headset...), drivers are ested to refrain from using their mobile when the vehicle is not parked.

When driving do not use your phone and headphone to listen to music or to the Use only batteries, battery chargers, and accessories which are reco radio Using a headphone can be dangerous and forbidden in some areas

the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure use of other chargers or batteries. that there is no problem:

- do not place your phone on top of the dashboard or within an airbag deployment
- check with your car dealer or the car manufacturer to make sure that the dashboard is adequately shielded from mobile phone RF energy.

### CONDITIONS OF LISE

Switch the phone off before boarding an aircraft.

can interfere with other electrical or electronic devices, or equipment using radio

Switch the phone off when you are near gas or flammable liquids. Strictly obey all - Do not play or use a flashing-lights feature if you are tired or need sleep. signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any notentially explosive atmosphere

When the phone is switched on it should be kept at least 15 cm from any medical - Play at the farthest distance possible from the screen device such as a pacemaker a hearing aid or insulin pump, etc. In particular when using the phone, you should hold it against the ear on the opposite side to the device, if any

To avoid hearing impairment, pick up the call before holding your phone to your ear. Also move the handset away from your ear while using the "hands-free" mode because the amplified volume might cause hearing damage.

Do not let children use the phone and/or play with the telephone and accessories without supervision

When replacing the cover please note that your phone may contain substances that could create an allergic reaction.

Always handle your phone with care and keep it in a clean and dust-free place.

Do not allow your phone to be exposed to adverse weather or environmental • PRIVACY: manufacturer's recommended operating temperature range is -10°C to +55°C. We recommend that you read this chapter carefully before using your phone. The Over 55°C the legibility of the phone's display may be impaired, though this is

> Emergency call numbers may not be reachable on all cellular networks. You should never rely only on your phone for emergency calls.

Do not open, dismantle or attempt to repair your mobile phone yourse

Do not paint it.

TCT Mobile Limited and its affiliates and are compatible with your phone model). When switched on, your phone emits electromagnetic waves that can interfere with TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the BATTERY:

Remember to make back-up copies or keep a written record of all important, switched off, information stored in your phone.

Some people may suffer epileptic seizures or blackouts when exposed to flashing - Do not attempt to open the battery (due to the risk of toxic fumes and burns). lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your You are advised to switch off the telephone from time to time to optimise its doctor before playing video games on your phone or enabling a flashing-lights feature Batteries must be disposed of in accordance with locally applicable environments. on your phone

Switch the phone off when you are in health care facilities, except in designated incorporate flashing lights on the phones. All persons should discontinue use and affiliates. areas. As with many other types of equipment now in regular use, mobile telephones consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the elihood of such symptoms, please take the following safety precautions:

- Take a minimum of a 15-minute break hourly. Play in a room in which all lights are on

- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after playing stop the game and see a doctor.

When you play games on your phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow the instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders



Prolonged exposure to music at full volume on the music player may damage CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT Prolonged exposure to music at full volume on the music player may damage the listener's hearing. Set your phone volume safely. Use only headphones Type. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

record the voices of other people or any of their personal attributes, and duplicate not work in another jurisdiction. They should be used for this purpose only. or distribute them as this may be considered to be an invasion of privacy It is the • RADIO WAVES. user's sole responsibility to ensure that prior authorisation be obtained, if necessary, Proof of compliance with international standards (ICNIRP) or with European phones. If individuals are concerned, they might choose to limit their own or their On our Internet site, you will find our FAQ (Frequently Asked

Observe the following precautions for battery use:

- Do not puncture, disassemble or cause a short-circuit in a battery.
- Do not burn or dispose of a used battery in household rubbish or temperatures above 60°C.

regulations. Only use the battery for the purpose for which it was designed. Never age or state of health. Parents should monitor their children's use of video games or other features that use damaged batteries or those not recommended by TCT Mobile Limited and/or its. The exposure standard for mobile phones is determined by a measurement unit product is used is free of any metal and that it positions the phone at least 2 cm away



This symbol on your telephone, the battery and the accessories means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centres with specific bins for these items of equipment
- Collection bins at points of sale.

They will then be recycled, preventing substances being disp environment, so that their components can be reused.

## In European Union countries:

These collection points are accessible free of charge All products with this sign must be brought to these collection points

### In non European Union jurisdictions:

Items of equipment with this symbol are not to be thrown into ordinary bins if you urisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

### CHARGERS

sdiction or other jurisdiction(s) where you will use your mobile phone regarding. The chargers designed for your mobile phone meet with the standard for safety of there may be differences between the SAR levels on various phones and at various taking photographs and recording sounds with your mobile telephone. Pursuant to information technology equipment and office equipment use. Due to different positions, they all meet the relevant International equidelines and EU requirements for • Internet address: www.alcatel-mobilephones.com such laws and regulations, it may be strictly forbidden to take photographs and/or to applicable electrical specifications, a charger you purchased in one jurisdiction may RF (radio-waves) exposure.

Directive 1999/S/EC (R&TTE) is required of all mobile phone models before they can children's RF exposure by limiting the length of calls, or using "hands-free", devices to be put on the market. The protection of the health and safety for the user and any keep mobile phones away from the head and body (fact sheet no 193). Additional other person is an essential requirement of these standards or this directive

REOLIBEMENTS REGARDING EXPOSLIRE TO RADIO WAVES

(Recommendation 1999/519/EC) (2)

radiofrequency levels for the public. These limits were established by independent avoid touching it or degrading it. groups of experts on the basis of regular and detailed scientific assessments. They As mobile devices offer a range of functions, they can be used in positions other than include a significant safety margin intended to ensure the safety of all, regardless of against your ear. In such circumstances the device will be compliant with the This equipment is in compliance with the essential requirements and

known as the Specific Absorption Rate or "SAR". The SAR limit is set by international from the body requirements or by the Council of the European Union at 2 watts/kilogram (W/kg) • LICENCES that these products must be taken to collection points at the end of carried out on the basis of standard usage modes with the phones transmitting at their maximum power level over the entire range of frequency bands.

Although the SAR was established at the highest certified level, the actual SAR level for the mobile phone during use is generally much lower than the maximum values. In fact since mobile phones are designed to operate at many different power levels they only use the minimum level of power required to provide a connection to the network. In theory, the closer you are to a base station antenna, the lower the power level required by the mobile phone.

- The ICNIRP requirements are applicable in the following regions Central America (except Mexico), South America, North and South Africa, Pacific Asia (except Korea), Australia.
- The European recommendation (1999/519/EC) is applicable in the following regions: Europe, Israel.

The highest tested SAR value for this mobile phone for use at the ear and General information ...... 

> The World Health Organisation (WHO) considers that present scientific information does not indicate the need for any special precautions for use of mobile information about electromagnetic fields and public health are available on the THIS MOBILE PHONE COMPLIES WITH INTERNATIONAL AND EUROPEAN following site: http://www.who.int/deh-emf.

Before removing the battery from your phone, please make sure that the phone is Your mobile phone is a radio transmitter/receiver. It was designed and manufactured. Health Organisation advises as a precautionary measure to use your telephone with to comply with the radiofrequency (RF) exposure thresholds recommended by a good level of network reception as indicated on the telephone display (4 to 5 bars) international requirements (ICNIRP) in and by the Council of the European Union It is also advised to keep the telephone, during communications, away from the belly Your telephone is a transceiver that operates on GSM networks with of pregnant women and from the lower abdomen for teenagers.

These limits are part of a set of requirements and establish authorised. You telephone is equipped with a built-in antenna. For optimal operation, you should

guidelines when used with headset. If you are not using headset ensure that whatever

is a registered trademark of Ohigo AR

eZiText™

eZiText™ and Zi™ are trademarks of Zi Corporation and/or

- Hot Line Number: see "TCT Mobile Services" leaflet or go to our Internet site.

Questions) section You can also contact us by e-mail to ask any questions you may have.

An electronic version of this user guide is available in English and other Although no danger relating to the use of telephone was ever proved, the World languages according to availability on our server: www.alcatelmobilephones com

900 and 1800 MHz bands

other relevant provisions of Directive 1999/5/EC. The entire copy of the Declaration of Conformity for your telephone can be obtained through our website: www.alcatel-mobilephones.com.

### Protection against theft (1)

Your telephone is identified by an IMEI (phone serial number) shown

# Disclaimer

There may be certain differences between the user manual description and the phone's operation, depending on the software release of your

# Telephone warranty .....

Congratulations on choosing this mobile phone - we hope that you will be completely satisfied with it.

Your phone is guaranteed against any deviation from technical specifications for a period of twelve (12) months from the date specified on your original invoice, subject to any other specific 5) connecting to or integrating into the phone any equipment not • You are advised to fully charge (iii) the battery for optimal provisions (I)

The warranty terms defined in the manual also apply to the battery and accessories sold with the phone but for a period of six (6) months 6) any servicing, modification or repair performed by individuals not (2) from the date of purchase shown on your original invoice.

Under the terms of this warranty, you must immediately inform your vendor (or any repair centre approved by TCT Mobile Limited or its affiliates, which are listed on our website http://www.alcatelmobilephones.com) in case of a conformity defect on your phone, and 8) normal wear, present the invoice given to you at the time of purchase. The vendor or repair centre will decide whether to replace or repair, as appropriate, all or any part of the telephone or accessory found to be 10) modifications made to the equipment even if required by changes My phone has not responded for several minutes defective; this warranty covers the cost of parts and labour but excludes any other costs. Repair or replacement may be carried out 11) faulty connections resulting from unsatisfactory radio transmission • Remove the battery and re-insert it, then switch the phone back on using reconditioned components offering equivalent functionality.

Servicing under the terms of this warranty, especially repair, modification or replacement of products, shall entitle to a ONE (1) month warranty unless there are statutory provisions to the contrary. This warranty shall not apply to damage or defects to your mobile phone and/or accessory caused by:

- I) not following the instructions for use or installation,
- (1) The mandatory warranty period may vary if overriding statutory provisions are applicable in your jurisdiction.
- 200 more recharges.

- 2) not being compliant with technical and safety standards applicable **Troubleshooting......** in the geographical area where the equipment is used,
- electric installation 4) accidents or consequences of theft of the vehicle in which the
- infiltration of liquids inclement weather supplied or not recommended by TCT Mobile Limited or its
- affiliates, without their express written consent for such. authorised by TCT Mobile Limited or its affiliates, the vendor or and carry out the following checks: the approved maintenance centre.
- 7) use of the mobile phone and/or its accessory for a purpose other than that for which it was designed.
- 9) malfunctions caused by external causes (e.g., radio interference from other equipment, power voltage fluctuations).
- in regulations and/or modification of network parameters.
- or caused by the absence of radio relay coverage. 12) equipment on which markings or serial numbers have been

removed or altered, and handsets on which labels have been removed or deteriorated shall be excluded from the warranty. In accordance with the applicable law, your product is warranted against hidden defects (defects inherent in the design, manufacture, My mobile phone turns off by itself

There are no express warranties, whether written or oral, other than this printed limited warranty, express or implied, of any nature • Check the battery charge level whatsoever

(2) The life of a rechargeable mobile phone battery in terms of In no event shall TCT Mobile Limited or its affiliates be liable for conversation time, standby time, and total service life, will depend incidental or consequential damages of any nature whatsoever, on the conditions of use and network configuration. Batteries including but not limited to trading loss, commercial loss, to the full being considered expendable supplies, the specifications state that extent those damages can be disclaimed by law. Some countries/states you should obtain optimal performance for your mobile phone do not allow the exclusion or limitation of incidental or consequential during the first six months after purchase and for approximately damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

3) improper maintenance of sources of energy and of the overall Before contacting the aftersales department, you are advised to follow the instructions below:

- telephone is transported, acts of vandalism, lightning, fire, humidity, You are advised to switch off the telephone from time to optimise its performance

  - Avoid storing large amounts of data in your telephone as this may affect the performance of your telephone.

### My mobile phone will not switch on Press until the screen comes on

- · Check the battery charge level
- Check the battery contacts, remove and reinstall your battery, then turn your telephone back on

# My screen is difficult to read

- Clean your screen
- Use your mobile phone in accordance with the recommended conditions of use

- Check that your keypad is locked when you are not using your mobile phone

### My mobile phone has a low level of autonomy

- hours) After a partial charge, the battery level indicator may not be exact.
- exact indication My mobile phone will not charge properly

# hattery charge indicator can take several minutes and may be • Check that you have subscribed to this service with your operator

- Make sure charging is carried out under normal conditions (0°C Make sure your battery is inserted. It must be inserted <u>before</u> • Check the radio reception icon level ...
- plugging in the charger Make sure you are using an Alcatel battery and charger

# When abroad, check that the electrical current is compatible

accompanied by a quiet whistling sound

- My mobile phone will not connect to a network Try connecting in another location
- Verify the network coverage with your operator
- Check with your operator that your SIM card is valid
- Try selecting the available network(s) manually Try connecting at a later time if the network is overloaded

# SIM card error

- Make sure the SIM card has been correctly inserted
- Verify with your operator that your SIM card is 3V compatible; the old 5V SIM cards cannot be used
- Make sure the chip on your SIM card is not damaged or scratched

# Unable to make outgoing calls

- Make sure you have dialled a valid number and press the key For international calls, check the country and area codes
- Make sure your mobile phone is connected to a network and that the network is not overloaded or unavailable Check your subscription status with your operator (credit, SIM card
- valid etc ) Make sure you have not barred outgoing calls

### Unable to receive incoming calls

- Make sure you respected the complete charge timing (minimum 3 . Make sure your mobile phone is switched on and connected to a
- network (check for overloaded or unavailable network) Check your subscription status with your operator (credit, SIM card Wait for at least 20 minutes after removing the charger to obtain an valid, etc.)

### Make sure you have not forwarded incoming calls Make sure that you have not barred certain calls

Make sure that your battery is not completely discharged; the The caller's name does not appear when a call is received

### Your caller has concealed his/her number

- The sound quality of the calls is not optimal
- You can adjust the volume during a call by means of the key
- I am unable to use the features described in the manual
- includes this service Make sure this feature does not require an Alcatel accessory

# When I select a number from my directory, the number is not dialled

 Make sure that you have correctly recorded the number in your file • Make sure that you have selected the country prefix when calling a

Check with your operator to make sure that your subscription

# I am unable to create a file in my directory

- Make sure that your SIM card directory is not full delete some files or save the files in the product directory (i.e. your professional or personal directories)
- Check the "Call barring" option for "Incoming calls" to be sure that the "All calls except SIM directory" feature is not activated

# My callers are unable to leave messages on my voicemail

# Contact your network operator to check service availability

# I cannot access my voicemail

- Make sure your operator's voicemail number is correctly entered in
- Try later if the network is busy

# The icon is displayed on my standby screen

 You have saved too many short messages on your SIM card: delete some of them or archive them in the product memory

# "No service" is displayed

I have already entered 3 incorrect PIN codes

on the packaging label and in the product's memory. We recommend that you note the number the first time you use your telephone by entering \* # 0 6 # and keep it in a safe place. It may be requested by the police or your operator if your telephone is stolen This number allows your mobile telephone to be blocked preventing a third person from using it, even with a different SIM card.

telephone or specific operator services

(I) Contact your network operator for service availability.

# "My numbers"

You are outside of the network coverage area.

 Contact your network operator to obtain the PUK code (Personal Unblocking Key)

22 23