Kevs

Navigation key



Settings 👰

From the main screen, select the icon menu 🔅 and select the 8.3 Calculator function of your choice in order to customise your telephone: Color, Hold down the _*# key to get the decimal point. Confirm with the Display, Clock, Keys, More settings...

6.1 Home screen

nobile phor

From home screen, you can quickly access the features that you use Unit converter and Currency converte the most When activated, press ckeys to scroll up/down application 8.5 Voice memo

shortcuts one by one, and press two access a list of available This feature enables you to record a call by selecting "Voice memo" actions of the selected applications. To close the list, press key. while communicating. To record a sound, select "Voice memo", then This feature is activated by default. To exit this function, you can set it "New record". off from "Settings\Home screen\Off".



Access this feature by pressing the \odot key to enter the main menu, then selecting "Bluetooth"



8.1

(I) OT-505 only.

Once you enter this menu from "Tools", there is a monthly-view calendar for you to keep track of important meetings appointments etc. Days with events entered will be marked in color.

Ŭ	Confirm an option (press the middle of the key)		beeps except for the alarms.
	Access wallpaper settings (long keypress)	8	Bluetooth status (Blue - Activated) (1).
	Pick up	ቆ	Bluetooth status (Connected to an audio device) (1).
	Send a call	Q	Headset connected.
	Access call memory (Redial) (short keypress)	5	Call forwarding activated: your calls are forwarded.
لد◎	Switch on/Switch off the telephone (long keypress)	10	Alarm clock programmed.
	End call	8	Voicemail message arrived.
	Return to the main screen	É	FM radio is on.
	Left softkey	¢×	Missed calls.
	Right softkey		WAP alerts ⁽²⁾ .
ا س	Access your voicemail (long keypress)	e _p	Roaming.
		12	Line switching (2): indicates the selected line.
0 +	In Edit mode:	GP RS	GPRS active connection status (Blue - Activated).
	 Short keypress: access the language list Long keypress: enter zero 	Gafi	Shown only in no ciphering mode while calling, sending/ receiving SMS.
¥,,	In Edit mode:	.atl	Level of network reception.
	- Short keypress: change input methods	ė.	Reception of a message in progress.
	- Long keypress: access the Symbols table	â	Sending a message.
_•#	From main screen	æ	Silence mode: your phone neither rings, beeps nor vibrates
	- Short keypress: #		except for the alarms.
	- Long keypress: activate/deactivate the vibrator		Message unread.
	In Edit mode:		Message list is full: your terminal cannot accept any new
	 Short keypress: (space) Long keypress: add a word 		messages. You must access the message list and delete at least one message on your SIM card.
			one message on your on reard.

Camera key (2) : access "Camera" (short keypress) Music key (3) : access "Music player" (short keypress)

^(I) Depending on your network operator OT-305 onl English - CJB30Y0ALAAA () OT-505 only.

8.2 Alarm

() key or the left softkey.

84 Converter

8.6 Fake call

Settings

call can be rejected by $\stackrel{\text{out}}{\rightarrow}$ key.

8.8 My shortcuts Your mobile phone has a built-in alarm clock with a snooze feature.



SIM card unavailable.

Flight mode

Memory card scanning in progress.

Memory card scanning completed.

⁽¹⁾ OT-505 only. ⁽²⁾ Depending on your network operator

9

1.2 Main screen icons

(+++)¹

\$83

Battery charge level.

Vibration alert: your phone vibrates, but neither rings n

Access Wap options: Homepage, Bookmarks, Recent pages, Offline pages, Go to URL and Profiles

🚺 File manager 🗥 🚬

You will have an access to all audio and visual files stored in phone in File manager.

This program enables you to call yourself by simulating a caller **10.1 My audios**

number/name, ringtone, contact photo at a scheduled time. It helps Choose an audio for an incoming call, a message alert, power on/off you to politely escape from social situations at any time you wish. This ringtone or an alarm and scheduler.

> Predefined settings of Caller name/number, Call 10.2 My images time, Ringtone, Image (Contact photo). You can select an image or a photo as wallpaper or the ON/OFF or directly by pressing the Side key.

 Activate a fake call by "Tools\Fake call\Activate" screen. or by a long press of the www.9 key on the main

screen. The call will then be made at the 10.3 My creations predetermined time This feature stores all the photos captured by your mobile phone.

8.7 Memory status on your phone or memory card

10.4 Unknown files It will indicate how much space is used and how much is currently free Store files of unsupported format.

Access the shortcuts already programmed. To programme new - Sounds: midi, amr, MP3, ... shortcuts: select "My shortcuts" if you want to create a quick access - Images: jpg, gif to a function, Directory, or WAP Bookmarks, etc.

10.6 Memory card

You will have access to all files stored in memory card here. Insert the memory card



To release the microSD card holder, slide it in the direction of the arm and lift it. Then insert the microSD card with the golden contact downward. Finally, turn down the microSD holder and slide it in the opposite direction to lock it

Music player (1)......

Access this feature from the main menu by selecting "Music player"

7 FUN 🎮

2. Games Your Alcatel phone may include some games.



2.1 Set-up Removing and installing the back cover



Installing and removing the battery



Inserting and removing the SIM Card



Place the SIM card with the chip facing downwards and slide it into its During a call, you can use your directory, your diary, short messages, housing. Make sure that it is correctly inserted. To remove the card, etc. without losing your correspondent by pressing the [44) key. press it and slide it out.

must access the message list and delete at least 2.2 Power on your phone

Hold down the 🌙 key until the phone powers on

2.3 Power off your phone Hold down the 🌙 key from the main screen.

10.5 Formats and compatibility

Your phone is equipped with an FM radio (1) with RDS functionali can use the application as a traditional EM radio with automatic and saved channels or with parallel visual information related radio program on the display, if you tune to stations that offer Radio service You can listen to it while running other applicatio

12.4 Music player (2)

See Page 10.

Camera

Your mobile phone is fitted with a camera for taking photos the can use in different ways:

- store them in your "File manager".
- send them in a multimedia message (MMS) to a mobile pho an email address.
- customise your main screen.
- select them as incoming call image to a contact in your dire

With this menu, you may personalise ringtones for different events and environments

- ^(I) The quality of the radio depends on the coverage of the radio station in that particular area
- OT-305 only 10

(I) OT-505 only. 8

OT-505 only.



Calls 4

3. Making a call

Dial the desired number then press the Leve to place the call. If To access the **directory** from the main screen, press the 🕑 key and you make a mistake, you can delete the incorrect digits by pressing the select the 🔝 icon from the menu. right softkey

To hang up the call, press the 2 key.

Making an emergency call

If your phone is covered by the network, dial emergency number and press the L key to make an emergency call. This works even without a SIM card and without typing the PIN code or unlocking the keypad.

3.2 Calling your voicemail (1)

To access your voicemail, hold down the leekey.

3.3 Receiving a call

When you receive an incoming call, press the L key to talk and then

3.4 Available functions during the call

^(I) Contact your network operator to check service availability

12.2 FM radio

12.3 File manager (2)

See Page 9.



4.1 Consulting your directory

4.2 Adding a contact

Select the directory in which you wish to add contact, press the "Options" softkey, select "Add contact".



5.1 Create message

From the main menu select "Messages" to create text/multimedia message. You can type a message and you can also modify a predefined message in **Templates** or customise your message by adding pictures. photos, sounds, titles, etc (only available while editing a MMS). While writing a message, select "Options" to access all the messaging options. You can save your messages that you send often to **Drafts** or Templates (MMS only).

5				
ty.You tuning to the Visual ns.	5 Latin input mode			
	 To write messages, there are two writing methods: Normal: this mode allows you to type a text by choosing a letter of a sequence of characters associated with a key. Predictive with the eZi mode: this mode speeds up the writing of your text. 0 + key in edit mode Short keypress: access the language list Long keypress: enter zero 			
	ALCATEL is a trademark of			
at you	Alcatel-Lucent and used under license by TCT Mobile Limited.			
ne or	All rights reserved ©Copyright 2010 TCT Mobile Limited.			
ctory.	TCT Mobile Limited reserves the right to alter material or technical specification without prior notice.			
1				

Prolonged exposure to music at full volume on the music player may damage the listener's hearing. Set your phone volume safely. Use only headphones recommended by TCT Mobile Limited and its affiliates.

Safety and use Do not allow your phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc). The Plea

manufacturer disclaims any liability for damage, which may result as a consequence temporary and not serious. of improper use or use contrary to the instructions contained herein.

TRAFFIC SAFETY

nobile phone while driving a vehicle a real risk, even when the hands-free kit is used (car kit, headset...), drivers are Do not drop, throw or bend your mobile phone. lested to refrain from using their mobile when the vehicle is not parked.

When driving do not use your phone and headphone to listen to music or to the Use only batteries, battery chargers, and accessories which are reco

radio. Using a headphone can be dangerous and forbidden in some areas.

- the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure use of other chargers or batteries. that there is no problem:
- do not place your phone on top of the dashboard or within an airbag deployment.

check with your car dealer or the car manufacturer to make sure that the dashboard is adequately shielded from mobile phone RF energy.

CONDITIONS OF LISE.

performance

Switch the phone off before boarding an aircraft.

can interfere with other electrical or electronic devices, or equipment using radio

- signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere
- When the phone is switched on it should be kept at least 15 cm from any medical Play at the farthest distance possible from the screer device such as a pacemaker, a hearing aid or insulin pump, etc. In particular when using the phone, you should hold it against the ear on the opposite side to the

device, if any

To avoid hearing impairment, pick up the call before holding your phone to your ear. Also move the handset away from your ear while using the "hands-free" mode because the amplified volume might cause hearing damage.

Do not let children use the phone and/or play with the telephone and accessories

without supervision When replacing the cover please note that your phone may contain substances that

could create an allergic reaction. Always handle your phone with care and keep it in a clean and dust-free place.

Telephone warranty

Your phone is warranted against any defect which may occur in conditions of normal use during the warranty period of twelve (12) months (1) from the date of purchase as shown on your original invoice. 2) Connection to any equipment not supplied or not recommended • You are advised to switch off the telephone from time to time to Batteries (2) and accessories sold with your phone are also warranted against any defect which may occur during the first six (6) months $^{(1)}$ from the date of purchase as shown on your original invoice. In case of any defect of your phone which prevents you from normal use thereof, you must immediately inform your vendor and present

your phone with your proof of purchase. If the defect is confirmed, your phone or part thereof will be either replaced or repaired, as appropriate. Repaired Phone and accessories Your phone will not be repaired in case labels or serial numbers (IMEI) are entitled to a one (I) month warranty for the same defect. Repair have been removed or altered. or replacement may be carried out using reconditioned components offering equivalent functionality.

This warranty covers the cost of parts and labor but excludes any provided by your jurisdiction. other costs

- ⁽¹⁾ The warranty period may vary depending on your country.
- ⁽²⁾ The life of a rechargeable mobile phone battery in terms of conversation time standby time, and total service life, will depend on the conditions of use and network configuration. Batteries being considered expendable supplies, the specifications state that you should obtain optimal performance for your phone during the first six months after purchase and for approximately 200 more recharges

Do not allow your phone to be exposed to adverse weather or environmental • PRIVACY:

manufacturer's recommended operating temperature range is -10°C to +55°C. We recommend that you read this chapter carefully before using your phone. The Over 55°C the legibility of the phone's display may be impaired, though this is Emergency call numbers may not be reachable on all cellular networks. You should

never rely only on your phone for emergency calls. Do not open, dismantle or attempt to repair your mobile phone yourse

Do not paint it.

- TCT Mobile Limited and its affiliates and are compatible with your phone model. When switched on, your phone emits electromagnetic waves that can interfere with TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the • BATTERY:
 - Remember to make back-up copies or keep a written record of all important switched off. information stored in your phone. Some people may suffer epileptic seizures or blackouts when exposed to flashing - Do not attempt to open the battery (due to the risk of toxic fumes and burns).
 - lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your
- You are advised to switch off the telephone from time to time to optimise its doctor before playing video games on your phone or enabling a flashing-lights feature Batteries must be disposed of in accordance with locally applicable environ on your phone
- Switch the phone off when you are in health care facilities, except in designated incorporate flashing lights on the phones. All persons should discontinue use and affiliates. areas. As with many other types of equipment now in regular use, mobile telephones consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the elihood of such symptoms, please take the following safety precautions:
- Switch the phone off when you are near gas or flammable liquids. Strictly obey all Do not play or use a flashing-lights feature if you are tired or need sleep. Take a minimum of a 15-minute break hourly.
 - Play in a room in which all lights are on
 - If your hands, wrists, or arms become tired or sore while playing stop and rest
 - for several hours before playing again. If you continue to have sore hands, wrists, or arms during or after playing, stop
 - the game and see a doctor. When you play games on your phone, you may experience occasional disco your hands, arms, shoulders, neck, or other parts of your body. Follow the

instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders Prolonged exposure to music at full volume on the music player may damage CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT

Prolonged exposure to music at full volume on the music player may damage
 the listener's hearing. Set your phone volume safely. Use only headphones
 TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

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This warranty shall not apply to defects to your phone and/or **Troubleshooting.....** accessory due to (without any limitation): 1) Non-compliance with the instructions for use or installation or

- Before contacting the aftersales department, you are advised to follow with technical and safety standards applicable in the geographical the instructions below area where your phone is used.
- by TCT Mobile Limited 3) Modification or repair performed by individuals not authorised by
- TCT Mobile Limited or its affiliates or your vendor, 4) Inclement weather, lightning, fire, humidity, infiltration of liquids or • Avoid storing large amounts of data in your telephone as this may

foods, chemical products, download of files, crash, high voltage, corrosion oxidation

and carry out the following checks: My mobile phone will not switch on • Press 0 J until the screen comes on

There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warranty

In no event shall TCT Mobile Limited or any of its affiliates be liable for incidental or consequential damages of any nature whatsoever, • Remove the battery and re-insert it, then switch the phone back on including but not limited commercial loss, to the full extent those damages can be disclaimed by law. Some countries/states do not allow the exclusion or limitation of incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

user's sole responsibility to ensure that prior authorisation be obtained, if necessary

other person; the manufacturer, the seller or vendor of your mobile phone

ng the operator) disclaim any liability which may result from the im-

Do not puncture, disassemble or cause a short-circuit in a battery.

Do not burn or dispose of a used battery in household rubbish or

This symbol on your telephone, the battery and the accessories mean

- Municipal waste disposal centres with specific bins for these items of

Observe the following precautions for battery use:

temperatures above 60°C.

their life:

equipment

In European Union countries:

In non European Union jurisdictions:

optimise its performance

affect the performance of your telephone.

My phone has not responded for several minutes

Use your mobile phone in accordance with the recommended

· Check that your keypad is locked when you are not using your

USB cable is designed for charging only

Check the battery charge level

turn your telephone back on

My screen is difficult to read

Check the battery charge level

My mobile phone turns off by itself

• Press the 🔄 key

Clean your screen

conditions of use

mobile phone

20

operation

Collection bins at points of sale.

are to be taken to collection points for them to be recycled.

environment, so that their components can be reused.

These collection points are accessible free of charge

They will then be recycled, preventing substances being dis

All products with this sign must be brought to these collection points

Items of equipment with this symbol are not to be thrown into ordinary bins if your

risdiction or your region has suitable recycling and collection facilities; instead they

You are advised to fully charge () the battery for optimal

Xà

14

such laws and regulations, it may be strictly forbidden to take photographs and/or to applicable electrical specifications, a charger you purchased in one jurisdiction may waves) exposure. record the voices of other people or any of their personal attributes, and duplicate not work in another jurisdiction. They should be used for this purpose only. or distribute them as this may be considered to be an invasion of privacy. It is the **RADIO WAVES**

Directive 1999/5/EC (R&TTE) is required of all mobile phone models before they can children's RE exposure by limiting the length of calls, or using "hands-free" devices be put on the market. The protection of the health and safety for the user and any to keep mobile phones away from the head and body (fact sheet n° 193). Additional other person is an essential requirement of these standards or this directive THIS MORILE PHONE COMPLIES WITH INTERNATIONAL AND EUROPEAN following site: http://www.who.int/peh-emf

- REOLUREMENTS REGARDING EXPOSURE TO RADIO WAVES
- to comply with the radiofrequency (RF) exposure thresholds recommended by a good level of network reception as indicated on the telephone display (4 to 5 bars) (Recommendation 1999/519/EC) (2)

radiofrequency levels for the public. These limits were established by independent avoid touching it or degrading it. groups of experts on the basis of regular and detailed scientific assessments. They As mobile devices offer a range of functions, they can be used in positions other than include a significant safety margin intended to ensure the safety of all, regardless of against your ear. In such circumstances the device will be compliant with the This equipment is in compliance with the essential requirements and regulations. Only use the battery for the purpose for which it was designed. Never age or state of health.

in the should monitor their children's use of video games or other features that use damaged batteries or those not recommended by TCT Mobile Limited and/or its The exposure standard for mobile phones is determined by a measurement unit accessory ensure that whatever product is used is free of any metal and that it known as the Specific Absorption Rate or "SAR". The SAR limit is set by international positions the phone at least 2cm away from the body. requirements or by the Council of the European Union at 2 watts/kilogram (W/kg) • LICENCES that these products must be taken to collection points at the end of

carried out on the basis of standard usage modes with the phones transmitting at Ohigo their maximum power level over the entire range of frequency bands.

Although the SAR was established at the highest certified level, the actual SAR level for the mobile phone during use is generally much lower than the maximum value In fact, since mobile phones are designed to operate at many different power levels. they only use the minimum level of power required to provide a connection to the network. In theory, the closer you are to a base station antenna, the lower the power level required by the mobile phone.

- The ICNIRP requirements are applicable in the following regions Central America (except Mexico), South America, North and South Africa, Pacific Asia (except Korea), Australia, The European recommendation (1999/519/EC) is applicable in the
- following regions: Europe, Israel. 14

My mobile phone has a low level of autonomy

15

- Make sure you respected the complete charge timing (minimum 3 Make sure your mobile phone is switched on and connected to a hours)
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication

My mobile phone will not charge properly

- Make sure that your battery is not completely discharged; the The caller's name does not appear when a call is received hattery charge indicator can take several minutes and may be • Check that you have subscribed to this service with your operator
- accompanied by a quiet whistling sound Make sure charging is carried out under normal conditions (0°C -+40°€)
- Make sure your battery is inserted. It must be inserted before Check the radio reception icon level plugging in the charger
- Make sure you are using an Alcatel battery and charger
- When abroad, check that the electrical current is compatible

Check the battery contacts, remove and reinstall your battery, then My mobile phone will not connect to a network Try connecting in another location

- Verify the network coverage with your operator
- Check with your operator that your SIM card is valid
- Try selecting the available network(s) manually
- Try connecting at a later time if the network is overloaded

SIM card error

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Make sure the SIM card has been correctly inserted Verify with your operator that your SIM card is 3V compatible: the old 5V SIM cards cannot be used Make sure the chip on your SIM card is not damaged or scratched

Unable to make outgoing calls

- Make sure you have dialled a valid number and press the L key
- For international calls, check the country and area codes
- Make sure your mobile phone is connected to a network and that
- the network is not overloaded or unavailable
- Check your subscription status with your operator (credit, SIM card valid etc.)
- Make sure you have not barred outgoing calls

The highest tested SAR value for this mobile phone for use at the ear and General information se note that you must respect the laws and regulations in force in your Mains powered chargers will operate within the temperature range of: 0°C to 40°C. compliance against the standard is 1.2 W/kg (OT-305/OT-505). While there may be tion or other jurisdiction(s) where you will use your mobile phone regarding. The chargers designed for your mobile phone meet with the standard for safety of differences between the SAR levels on various phones and at various positions, the taking photographs and recording sounds with your mobile telephone. Pursuant to information technology equipment and office equipment use. Due to different all meet the relevant International guidelines and EU requirements for RF (radio-

> The World Health Organisation (WHO) considers that present scientific information does not indicate the need for any special precautions for use of mobile Proof of compliance with international standards (ICNIRP) or with European phones. If individuals are concerned, they might choose to limit their own or their On our Internet site, you will find our FAQ (Frequently Asked information about electromagnetic fields and public health are available on the

Before removing the hattery from your phone, please make sure that the phone is. Your mobile phone is a radio transmitter/receiver. It was designed and manufactured Health Organisation advises as a precautionary measure to use your telephone with of pregnant women and from the lower abdomen for teenagers. These limits are part of a set of requirements and establish authorised. Your telephone is equipped with a built-in antenna. For optimal operation, you sho

guidelines when used with headset or USB data cable. If you are using another

is a registered trademark of Obigo AB. microSD Logo is a trademark

network (check for overloaded or unavailable network)

I am unable to use the features described in the manual

Make sure this feature does not require an Alcatel accessory

Make sure you have not forwarded incoming calls

Make sure that you have not barred certain calls

The sound quality of the calls is not optimal

I am unable to add contact in my directory

Your caller has concealed his/her number

[]] eZiText™

valid. etc.)

includes this service

not dialled

22

foreign country

personal directories)

7 corporation its Affiliates

Unable to receive incoming calls

The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by TCT Mobile Limited and its affiliates is under license. Other trademarks and trade names are those of their respective owners

OT-505 Bluetooth QD ID B013793

eZiText[™] and Zi[™] are trademarks of Zi Corporation and/or

Disclaimer

There may be certain differences between the user manual description and the phone's operation, depending on the software release of your telephone or specific operator services

(1) Contact your network operator for service availability. 17

18

"My numbers" Check your subscription status with your operator (credit, SIM card Try later if the network is busy I am unable to send and receive MMS check MMS parameters operator The icon is displayed on my standby screen You can adjust the volume during a call by means of the $\stackrel{\frown}{=}$ key Check with your operator to make sure that your subscription "No service" is displayed You are outside of the network coverage area When I select a number from my directory, the number is Unblocking Key) Make sure that you have correctly recorded the number in your file
 I am unable to download new files • Make sure that you have selected the country prefix when calling a • Check for free space Delete some files

 Make sure that your SIM card directory is not full: delete some files or save the files in the product directory (i.e. your professional or

My callers are unable to leave messages on my voicemail Contact your network operator to check service availability

Internet address: www.alcatel-mobilephones.com

Hot Line Number: see "TCT Mobile Services" leaflet or go to our Internet site.

Questions) section You can also contact us by e-mail to ask any questions you may have.

An electronic version of this user guide is available in English and other Although no danger relating to the use of telephone was ever proved, the World languages according to availability on our server: www.alcatelmobilephones com

international requirements (ICNIRP) and by the Council of the European Union It is also advised to keep the telephone, during communications, away from the belly Your telephone is a transceiver that operates on GSM networks with 900 and 1800 MHz bands

C€I588

other relevant provisions of Directive 1999/5/EC. The entire copy of the Declaration of Conformity for your telephone can be obtained through our website: www.alcatel-mobilephones.com

Your telephone is identified by an IMEI (phone serial number) shown

on the packaging label and in the product's memory. We recommend

the police or your operator if your telephone is stolen This number

allows your mobile telephone to be blocked preventing a third person

that you note the number the first time you use your telephone by

ntering * # 0.6 # and keep it in a safe place. It may be requested by

Protection against theft ⁽¹⁾

from using it, even with a different SIM card.

I cannot access my voicemail · Make sure your operator's voicemail number is correctly entered in

Check your phone memory available as it might be full

- · Contact your network operator to check service availability and
- Verify the server centre number or your MMS profile with your

The server centre may be saturated; try again later

You have saved too many short messages on your SIM card; delete some of them or archive them in the product memory

- I have already entered 3 incorrect PIN codes Contact your network operator to obtain the PUK code (Personal
- Check your subscription status with your operator