## Gigaset A160/A260/A165/A265

#### Handset for A260/A265

# 

- 1 Charge status of the battery pack
- 2 Internal number of the handset
- 3 Display keys
- 4 Message key
- 5 Directory key
- 6 Control key
- 7 Talk key
- 8 End call and On/Off key
- 9 Ringtone on/off (press and hold in idle status)
- 10 Key lock on/off (press and hold)
- 11 Recall key
  - Confer (flash)
  - Dialling pause
- (press and hold)
- 12 Microphone
- 13 Alarm clock key
- 14 Handsfree key 13 (only Gigaset A260/A265)



Handset for A160/A165

# Base station without answering machine



Registration/Paging key (page 8/page 8)

#### Display keys:

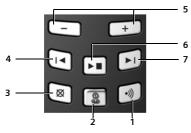
Pressing the keys launches whichever function that appears above them in the display.

Display icon	Function when pressed
INT	Call all registered handsets.
MENU	Open main/submenu (see Menu tree, page 12).
Ų	Go back one menu level.
\$	Scroll up/down or adjust volume with [].
<b>+</b> +	Move cursor to left/right with 🕽.
<b>€</b> C	Backspace deletes one character at a time.
ок	Confirm menu function or save entry.



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# Base station with answering machine at a glance



- 1 Registration/Paging key: Page handsets (press briefly, "Paging", page 8). Register handsets (press and hold, page 8).
- 2 On/Off key: activate and deactivate answering machine.

Lights up: answering machine is activated. Flashes: there is at least one new message or message is in the process of being recorded. Flickers for about four seconds: memory is full.

#### During message playback:

- 3 Delete current message.
- 4 Skip to previous message.
- 5 Adjust volume ( = quieter; + = louder): During message playback: adjust volume. While an external call is being signalled: adjust ringtone volume.
- 6 Playback/stop key: Play back messages from the answering machine, or cancel playback.
- 7 Skip to next message.

#### Please note:

- If the answering machine is being operated from a handset or if it is recording a message, it cannot be operated from the base station.
- If the On/Off key flashes although the answering machine is switched off, it means that there is still at least one new message that has not been played back yet.

## Safety precautions



Read the user guide and the safety precautions carefully before use. Explain their contents to your children, and the potential hazards associated with using the telephone.



Only use the mains unit supplied.



Fit only the **approved rechargeable battery pack**! Never use a conventional (non-rechargeable) battery pack as this could damage your health and cause injury. Use the battery pack as directed in this user guide (page 3).



The operation of medical appliances may be affected. Be aware of the technical conditions within the particular environment (e.g. doctor's practice).



Do not hold the rear of the handset to your ear when it is ringing or when the handsfree function is activated. This can cause severe, permanent hearing damage.

The handset may cause an unpleasant humming noise in hearing aids.



Do not install the phone in a bathroom or shower room. The handset and base station are not splashproof.



Do not use the telephone in environments subject to explosion hazard (e.g. auto paint shops).



If you give your Gigaset to someone else, make sure you also give them the user guide.



All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.

This crossed-out wheeled bin symbol on the product means the product is covered by the European Directive 2002/96/EC.

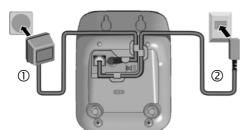
The correct disposal and separate collection of your old appliance will help prevent potential negative consequences for the environment and human health. It is a precondition for reuse and recycling of used electrical and electronic equipment.

For more detailed information about disposal of your old appliance, please contact your local council refuse centre or the original supplier of the product.

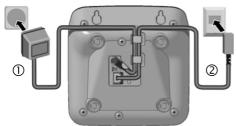
Emergency numbers cannot be dialled if the key lock (page 1) is activated! Not all of the functions described in this user guide are available in all countries.

## Setting up the telephone for use

## Step 1: Connecting the base station



Base station without answering machine



Base station with answering machine

First connect the mains unit (230 V) to power cord O and then connect the phone jack to phone cord O, as shown above. Place the cords in the cord recesses. The two cords must **be plugged in at all times**.

• Only use the mains unit supplied.

◆ If you ever purchase another phone cord from a store, ensure that the phone conductors are correctly connected: 3-4 connection of the telephone conductors/EURO CTR37.

## Step 2: Setting up the handset

#### Note:

The display is protected by a plastic film. Please remove the protective film!

#### Fitting the battery pack

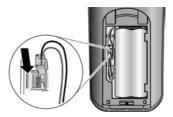
 Place the battery leads in the cable guides so that the battery cover cannot catch on the leads and damage them when it is closed.

◆ Use only the rechargeable **battery pack** recommended by Gigaset Communications GmbH \* (page 9), i.e. never use a conventional (nonrechargeable) battery pack as this may cause significant damage to health and property. For example, the outer casing of the battery pack could be destroyed or the battery pack could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

• Only use the battery charger supplied.

• Only place the handset in the charging cradle that is intended for it.

- \* Gigaset Communications GmbH is a trademark licensee of Siemens AG.
- Insert the plug into the socket as shown in the enlarged view.
- Insert the battery pack.
- Place the cords in the cord routing.



#### Closing the battery cover

Insert the cover into the top end of the battery compartment and press down until it clicks into place.



#### Opening the battery cover Place your fingernail between the c

Place your fingernail between the cover and the housing and pull the cover upwards.

# Step 3: Registering the handset to the base station and charging the battery pack

**Precondition:** The handset is not already registered to a base station.

Registering the handset to the Gigaset A160/A260/ A165/A265 base station occurs **automatically**. Place the handset in the charging cradle of the base station with its **display facing forward**. You will hear a confirmation tone. Leave the handset in the base station until it is registered.

Automatic registration can take up to 5 minutes. While this is happening, **Registering** flashes in the screen. The handset is assigned the lowest unassigned internal number (1–4). If several handsets are registered to the base station, the internal number is shown in the top left of the display after registration, e.g. **2**. If the internal numbers 1 to 4 have already been assigned (four handsets have already been registered), handset number four is de-registered and overwritten.

#### Charging the battery pack

To charge the battery pack, leave the handset in the base station for approx. 13 hours for the Gigaset A160/A260 or approx. 6 hours for the Gigaset A165/A265. The battery pack is now fully charged. The charge status of the battery pack is correctly displayed only after uninterrupted charging/discharging. Therefore you should not interrupt the charging procedure.

Charging is electronically controlled to prevent the battery pack from overcharging. The battery pack heats up during charging. This is normal and not dangerous. After a time its charge capacity will decrease for technical reasons.

You must set the date and time to ensure that the times of calls are logged correctly (see Menu tree, page 12).

Once the phone is registered and the time set, the idle display looks as shown on page 1.

## Making calls

## Making external calls and ending a call

External calls are calls using the public telephone <u>net</u>work.

(Enter the phone number)  $\rightarrow \boldsymbol{c}$ .

The number is dialled. (Or you can **first** press **and hold (** [dial tone] and then enter the number.) During the call you can adjust the earpiece volume using **(**.).

#### End the call/cancel dialling:

Press the end call key 🕤.

You can automatically insert a network provider dialling code before any phone number (see "Preselection" Menu tree, page 12).

### Answering a call

An incoming call is indicated by ringing, by a flashing handsfree key  $\triangleleft\,$  (Gigaset A260/A265) and a display on the screen.

You can answer the call by:

- Pressing the talk key *C*.
- ◆ Press the handsfree key ଏ (Gigaset A260/ A265).

When **Auto Answer** is activated (see Menu tree, page 12), simply remove the handset from the base station/charging cradle.

#### Displaying the caller's phone number

When you get a call, the caller's phone number will be displayed on your handset; or the caller's name will be displayed if it is stored in the directory or if CNIP has been requested.

#### **Requirements:**

- 1 You have asked your network provider for the caller's phone number (CLIP) or name (CNIP) to be displayed on your handset screen.
- 2 The caller has asked the network provider for his phone number to be identified (CLI).

**CALC** appears in the display if you have not requested Calling Line Identification, **Withheld** appears if the caller has withheld CLI, and **Unavailable** if CLI has not been requested by the caller.

#### Handsfree talking (only Gigaset A260/A265)

Once you have entered the phone number you can immediately call in handsfree mode by pressing  $\triangleleft$  (the  $\triangleleft$  key lights up continuously). During a call and when playing back the answering machine (if available) you can switch between earpiece and handsfree mode by pressing  $\triangleleft$ . Set the handsfree volume with [].

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## Operating the handset

## Activating/deactivating the handset

Press and hold the end call key 🕤.

If you place a deactivated handset in the base station or charging cradle, it will automatically activate.

# Using the directory and lists

## Directory

To open the directory: press  $\square$  (Gigaset A160/A165) or  $\bigcirc$  (Gigaset A260/A265).

You can save up to 40 phone numbers (max. 32 digits) with corresponding names (max. 14 characters).

#### Note:

You can assign a number from the directory to a key for speed dial (page 5).

#### Saving the first number in the directory

ш	or		≯	New	Entry?	≯	οκ
---	----	--	---	-----	--------	---	----

8 <b>1</b>	Enter number and press <b>OK</b> .
<b>6</b>	Enter name and press <b>OK</b> .

#### Saving a number in the directory

#### $\square$ or $\bigcirc \rightarrow$ MENU $\rightarrow$ New Entry $\rightarrow$ OK

6	Enter number and press <b>OK</b> .
<b>61</b>	Enter name and press <b>OK</b> .

#### Selecting a directory entry

Open the directory with  $\blacksquare$  or  $\fbox$  . You have the following options:

- Use () to scroll to the entry until the required name is selected.
- Enter the first character of the name or scroll to the entry with (), if required.

#### **Dialling with the directory**

 $\bigcirc \rightarrow \bigcirc (\text{Select entry}) \rightarrow \checkmark$ 

#### Using other functions

 $\bigcirc \rightarrow \bigcirc (\text{Select entry}) \rightarrow \text{MENU}$ 

The following functions can be selected with ():

-	
Show Number	Display the phone number.
Use Number	Edit or add to a saved number. Then dial or use other functions with <b>MENU</b> .
Edit Entry	Edit selected entry.
Delete Entry	Delete selected entry.
Send Entry	Send a single entry to another handset (page 5).
Delete List	Delete <b>all</b> directory entries.
Send List	Send the complete list to another handset (page 5).
Shortcut	For speed dial, assign the cur- rent entry to a key.

#### Using speed dial keys

Press and **hold** the required speed dial key.

#### Sending the directory to another handset

#### Preconditions:

- The sending and receiving handsets must both be registered to the same base station.
- The other handset and the base station can send and receive directory entries.

 $\bigcirc \rightarrow \bigcirc (\bigcirc (\mathsf{Select\ entry}) \rightarrow \mathsf{MENU} \rightarrow \mathsf{Send\ Entry} / \mathsf{Send\ List} \rightarrow \mathsf{OK} \rightarrow \bigcirc ((\mathsf{Enter\ the\ internal\ number}) \ of\ the\ receiving\ handset) \rightarrow \mathsf{OK}$ 

#### Last number redial list

This list contains the ten last dialled numbers.

#### Dialling from the last number redial list

r	Press the key <b>briefly</b> .
	Select entry.
C	Press the talk key again. The number is dialled.

#### Managing entries in the last number redial list

r	Press the key <b>briefly</b> .		
	Select entry.		
MENU	Press the display key.		

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You can select the following functions:

Use Number	(as in the directory, page 5)		
Copy to Dir.	Copy an entry to the directory		
Delete Entry	(as in the directory, page 5)		
Delete List	(as in the directory, page 5)		

# Calls list/ answering machine (network mailbox) list

When a **new message** arrives in the calls/answering machine list, an advisory tone sounds and the display blinks. The display also shows a message. When you press the  $\square$  key, all the lists are displayed. If only one list contains new messages, this will be opened automatically.

#### Note:

If calls are saved in the network mailbox, you will receive a message if the appropriate settings have been made (depending on your network provider).

#### Calls list

Precondition: CLIP (page 4)

The numbers of the last 20 missed calls are saved. Multiple calls from the same number are only saved once (the last call).

The calls list is displayed as follows:

CallsList 01+02

Number of new entries + number of old, read entries

#### Opening the calls list

#### M → CallsList 01+02 → OK

Select entry with (). The last incoming call is displayed in the **calls list**.

#### Using other functions

(\$elect entry) → MENU

The following functions can be selected with ():

•	
Delete Entry	Delete current entry.
Copy to Dir.	Copy an entry to the directory.
Date/Time	Call date and time (if set).
Status	New Call: new missed call. Old Call: entry already read. Answ.: call taken.
Show Name	If you have requested CNIP, you can show the name and town that are registered for your phone number with your network pro- vider.
Delete List	Caution! All old and new entries will be deleted.

Calling back a caller from the list

# Additional functions for devices with answering machines

#### Answering machine list

You can use the answering machine list to listen to the messages that are on the answering machine. The answering machine list is displayed as follows:

VoiceMail 01+02

Number of new messages + number of old, played back messages

#### Opening the answering machine list

#### ✓ → VoiceMail 01+02 → OK

The playback starts.

#### Using other functions

(\$elect entry) → MENU

The following functions can be selected with ():

Continue	Resume paused playback (see page 7).
Volume	Set the volume.
Copy to Dir.	Copy an entry to the directory.
Show Name	If you have requested CNIP, you can show the name and town that are registered for your phone number with your net- work provider.
Delete all old	Delete all old messages.

# Automatic network provider code (preselection)

See Menu tree, page 12.

# Using the answering machine (A165/A265)

The answering machine can be operated both via the handset (see Menu tree, page 12) and via the keys on your base station (page 1).

#### Activating/deactivating the answering machine

lcon  ${}_{\bigodot}$  appears in the display. The  ${}_{\textcircled{\sc stat}}$  key lights up on the base station.

The telephone is supplied with a pre-recorded announcement. This pre-recorded announcement is used if no personal announcement is available. If the memory is full the answering machine switches itself off automatically. It activates again automatically when you delete old messages.

#### Recording your own announcement

#### See Menu tree, page 12.

You hear the ready tone (short tone). Now speak your announcement (at least 3 sec.). Press **OK** to confirm or press o or o to reject your recording. After recording, the announcement is played back for you to check.

#### Please note:

Recording ends automatically when the max. recording time of 170 seconds is reached or if there is a break in speaking of more than 2 seconds.

#### Playing back or deleting announcements

See Menu tree, page 12.

#### Playing/deleting messages

Playback begins with the first new message.

#### Playing back old messages

See answering machine list, page 6.

#### Stopping and controlling playback

During message playback:

2	Stop playback: Press <b>2</b> again to resume
	Go to the start of the current message.
2 x 🗋	To the previous message.
Ţ	To the next message.
2 x 🖵	To the next message but one.

#### **Reading CNIP information of a message**

◆ Please read page 6.

#### Deleting an individual message

While playback is paused, press the **C** display key.

#### Deleting all old messages

During playback or pause:

**MENU** → **Delete all old** → **OK** (Confirm the security prompt)

#### Picking up a call from the answering machine

You can still answer a call while the answering machine is recording it by pressing  $\checkmark$  or  $\triangleleft$  (handsfree). Recording stops and you can speak to the caller.

## Activating/deactivating listening in

During the recording of a message you can listen in via the base station loudspeaker and the registered handsets (only Gigaset A265), see Menu tree, page 12.

#### Setting up the answering machine

The answering machine has already been preset at the factory. Make individual settings using the handset.

#### Setting call acceptance

You can set when you want the answering machine to accept a call.

MENU → Voice Mail → OK → Ring Delay → OK → Select Immediately / 10 sec / 20 sec / 30 sec / Auto → OK (✓ = on)

#### Setting the recording time

See Menu tree, page 12.

#### Setting a different language

You can change the language used for voice prompts and the pre-recorded announcement.

MENU → 3 3 9 2 (starts the procedure).

Select the language: 1 (English), 2 (French), 3 (Arab), 4 (beep). Press **OK** to confirm. In the "beep" setting, certain answering machine phrases are replaced by tones. The remaining phrases and the pre-recorded announcements are played back in English.

# Assigning key 1 for speed dial to the answering machine (network mailbox)

Simply press and **hold** key **1** on the handset and you will be connected directly to the answering machine (network mailbox). See Menu tree, page 12.

# Registering corresponding handsets

You can register up to four handsets on your base station.

For automatic registration of handsets to Gigaset A160/A260/A165/A265, see page 4.

#### Manual registration of handsets to A160/A260/ A165/A265

1. On the handset: MENU → Settings → OK → Handset → OK → Register HS → Enter the system PIN of the base station (default is 0000) → OK.

Registering flashes in the display.

**2. On the base station:** within **60 sec.** of entering the system PIN, press and hold the registration/ paging key  $\bigcirc$  or 1 (page 1) (min. 1 sec.). Registration can take up to 5 minutes.

## Locating a handset ("Paging")

You can locate your handset using the base station.

- ◆ Briefly press the registration/paging key or
  ⑦ on the base station (page 1).
- All handsets will ring at the same time ("paging"), even if the ringtones are switched off.

End paging: briefly press the register/paging key O or (1) on the base station (page 1) or the talk key (\* on a handset.

## Using several handsets

## Making internal calls

Internal calls are no-cost calls to other handsets that are registered to the same base. Press the **INT** display key. All handsets are called. When an internal participant answers you can speak to them. To end the call, press **O**.

# Internal consultation call/connecting a call

You are in conversation with an **external** participant. Press the **INT** display key. All handsets are called. The external participant hears the hold music.

- ◆ Before the internal participant has answered, press the end call key ⑦; the call is forwarded to the participant who answers the call.
- After the internal participant has answered, you can talk to him. Press the end call key ☺; the call is forwarded, or press the ⊃ display key; you are reconnected to the external participant.

## Listening in to an external call

You are conducting an external call. An internal caller can listen in on this call and take part in the conversation. All the participants are made aware of the 'listening in' by a beep.

**Precondition:** The **Listening in** function must be activated.

#### Activating/deactivating internal listening in

MENU  $\Rightarrow$  Settings  $\Rightarrow$  OK  $\Rightarrow$  Base  $\Rightarrow$  OK  $\Rightarrow$  Listening in  $\Rightarrow$  OK ( $\checkmark$  = on)

#### Internal listening in

You want to listen in to an existing external call. Press and **hold** the talk key  $\checkmark$ . You are linked into the call. All participants hear a beep.

To end: press the end call key  $\Im$ . All participants hear a beep.

If the **first** internal participant presses the end call key  $\Im$ , the handset that has 'listened in' remains connected to the external caller.

## Handset settings

## Change display language

 $\begin{array}{l} \mathsf{MENU} \twoheadrightarrow \mathsf{Settings} \twoheadrightarrow \mathsf{OK} \twoheadrightarrow \mathsf{Handset} \twoheadrightarrow \mathsf{OK} \\ \twoheadrightarrow \mathsf{Language} \twoheadrightarrow \mathsf{OK} \twoheadrightarrow \mathsf{Select} \text{ the language} \\ \twoheadrightarrow \mathsf{OK} \end{array}$ 

The current language is indicated by  $\checkmark$ .

If you accidentally choose a language you do not understand:

**MENU**  $\rightarrow$  **321** (Press the keys one after the other) Select the correct language with (2) and press **OK**.

## Setting the alarm clock

#### Activating/deactivating the alarm clock

 $\begin{array}{l} \mathsf{MENU} \twoheadrightarrow \mathsf{Alarm} \ \mathsf{Clock} \twoheadrightarrow \mathsf{OK} \twoheadrightarrow \mathsf{Activation} \\ \twoheadrightarrow \mathsf{OK} \ (\checkmark = \mathsf{on}) \end{array}$ 

Or: Press the alarm clock key ℗.

When the alarm clock rings, press any key to switch it off for 24 hours.

#### Setting the wake up time

# $\begin{array}{l} \mathsf{MENU} \twoheadrightarrow \mathsf{Alarm} \ \mathsf{Clock} \twoheadrightarrow \mathsf{OK} \twoheadrightarrow \mathsf{Wake}\text{-up time} \\ \twoheadrightarrow \mathsf{OK} \end{array}$

Enter the wake up time in hours and minutes, then press  $\mathbf{OK}.$ 

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### Resetting the handset

You can reset any individual settings and changes that you have made. Entries in the directory, the calls list and the handset's registration on the base station will be retained.

# $\begin{array}{l} \mathsf{MENU} \twoheadrightarrow \mathsf{Settings} \twoheadrightarrow \mathsf{OK} \twoheadrightarrow \mathsf{Handset} \twoheadrightarrow \mathsf{OK} \\ \twoheadrightarrow \mathsf{Reset} \mathsf{Handset} \twoheadrightarrow \mathsf{OK} \end{array}$

Cancel the reset with 🕤.

## **Base station settings**

The base station settings are carried out using a registered handset.

For details on how to set the system PIN for the base station, and for how to select the ringtone volume and melody on devices with answering machines, see Menu tree, page 12.

# Restoring the base station to the factory settings

When the settings are restored all handsets are deregistered. The individual settings are reset. Only the date and time are retained.

# $\begin{array}{l} \mathsf{MENU} \twoheadrightarrow \mathsf{Settings} \twoheadrightarrow \mathsf{OK} \twoheadrightarrow \mathsf{Base} \twoheadrightarrow \mathsf{OK} \\ \twoheadrightarrow \mathsf{Base} \ \mathsf{Reset} \twoheadrightarrow \mathsf{OK} \end{array}$

If you have forgotten your system PIN you can reset the base station to the original code **0000**: Disconnect the power cord from the base station. Hold down the registration/paging key  $\bigcirc$  or O (page 1) on the base station while reconnecting the power cable to the base station at the same time. If your device has an answering machine you will also hear a **beep**. The base station has now been reset and the system PIN **0000** set.

## Operating the base station on the PABX

The following settings are only necessary when your PABX requires them, see the PABX user guide.

#### Changing the dialling mode

**MENU**  $\rightarrow$  **3 3 9 1 1**  $\rightarrow$  The number for the set dialling mode flashes: **0** = Touch tone dialling (DTMF); **1** = Dial pulsing (DP)  $\rightarrow$  Enter number  $\rightarrow$  **OK**.

#### Setting the flashing time

**MENU**  $\rightarrow$  3 3 9 1 2  $\rightarrow$  The number for the current flashing time flashes: **0** = 80 ms; **1** = 100 ms; **2** = 120 ms; **3** = 400 ms; **4** = 250 ms; **5** = 300 ms; **6** = 600 ms; **7** = 800 ms  $\rightarrow$  Enter number  $\rightarrow$  **OK**.

#### Changing pause after line seizure

You can set the length of the pause inserted between pressing the talk key *(* and sending the phone number.

**MENU**  $\rightarrow$  3 3 9 1 9  $\rightarrow$  The number for the current pause length flashes: 1 = 1 sec.; 2 = 3 sec.; 3 = 7 sec.  $\rightarrow$  Enter number  $\rightarrow$  OK.

#### Changing the pause after the recall key

**MENU**  $\rightarrow$  3 3 9 1 4  $\rightarrow$  The number for the current pause length flashes: 1 = 800 ms; 2 = 1600 ms; 3 = 3200 ms  $\rightarrow$  Enter number  $\rightarrow$  OK.

## Appendix

#### **Entering special characters**

#### Standard characters

	1x	2x	3x	4x	5x	6x
1	Space	1	£	\$	¥	¤
0	•	,	?	!	0	+
*4	*	1	(	)	<	=
# <sup>≁</sup> °	Abc> 123	123> abc	#	@	١	&

## **Specifications**

#### **Recommended battery pack**

(Valid at the time of going to press) Nickel-metal-hydride (NiMH): Handset A16: V30145-K1310-X383 Handset A26: V30145-K1310-X359, X402 The handset is supplied with the recommended battery pack.

#### Base station power consumption

In standby mode: approx. 2W During a call: approx. 3W

#### **General specifications**

DECT standard	is supported
GAP standard	is supported
Range	up to 300 m outdoors, up to 50 m in buildings
Base station power supply	230 V ~/50 Hz
Environmental conditions in operation	+5 °C to +45 °C; 20% to 75% humidity

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## Care

Wipe the base station, charging cradle and handset with a **damp** cloth (do not use solvent) or an antistatic cloth.

Never use a dry cloth. This can cause static.

## Contact with liquid /

If the handset has come into contact with liquid:

- 1 Switch off the handset and remove the battery pack immediately.
- 2 Allow the liquid to drain from the handset.
- 3 Pat all parts dry, then place the handset with the battery compartment open and the keypad facing down in a dry, warm place for at least 72 hours (not in a microwave, oven etc.).
- 4 Do not switch on the handset again until it is completely dry.

When it has fully dried out, you will normally be able to use it again.

## **Questions and answers**

If you have any queries about the use of your phone, you can contact us any time at www.gigaset.com/customercare.

The table below contains a list of common problems and possible solutions.

Problem	Cause	Solution
Nothing appears in the display. Battery pack i flat.		Press the end call key for approx. 5 sec. or place the handset in the base station. Charge/replace the battery pack (page 4).
No reaction to keystroke.	The key lock is activated.	Press the hash key <b>#</b> for <b>approx. 2 sec.</b> (page 1).
No wireless connection to the base sta- tion, <b>Base</b>	The handset is outside the range of the base sta- tion.	Move the handset closer to the base station.
flashes in the display.	The handset is not registered. The base station is not switched on.	Register the handset (page 4). Check the power connector at the base station (page 3).
	Cords not routed correctly	Check cord routing (page 3).

## Service (Customer Care)

You can get assistance easily when you have technical questions or questions about how to use your device by using our online support service on the Internet at:

#### www.gigaset.com/customercare

This site can be accessed at any time wherever you are. It will give you 24/7 support for all our products. It also provides a list of FAQs and answers plus user guides for you to download. You will also find frequently asked questions and answers in the **Questions and Answers** section of this user guide in the appendix.

If the device needs to be repaired, please contact one of our Customer Care Centers:

Abu Dhabi.    .97 12 62 23 800      Argentina    .0800-888-9878      Australia    .1300 665 366      Austria    .05 17 07 50 04 (0,065 Euro/Min.)      Bahrain    .97 31 73 11 173      Belgium    .078 15 66 79      Bosnia Herzegovina    .033 276 649
Brazil Grande Capitais e Regiões Metropolitanas:
Demais localidades: 0800 888 3020 
Bulgaria
Canada
China0 21 400 670 6007 (RMB 0.11)
Croatia 01 / 2456 555 (0,23 Kn)
Czech Republic
Denmark
Egypt
Finland
France 01 56 38 42 00 (Appel national)
Germany
Germany01805 333 222 (0,14 Euro/Min. aus dem Festnetz der Deut-
schen lelekom.
Für Anrufe aus den Mobilfunknetzen können abweichende Preise gelten)
Greece
Hong Kong
Hungary 06 14 71 24 44 (27 Ft)
India
local warranty card
Ireland
Israel 1 700 700 727
Italy199.15.11.15

Jordan
New Zealand 08 00 27 43 63
Norway
Oman
Poland 0 801 140 160
Portugal (351) 808 781 223
Romania+4.021.529.7114.
Russia
Serbia
Singapore
Slovak Republic
02 59 68 22 66 (4,428 sk)
Slovenija 0 14 74 63 36
South África 08 60 10 11 57
Spain
Sweden
Switzerland
Taiwan
Thailand
Turkey
Ukraine+380-44-451-71-72
United Arab Emirates 0 43 66 03 86 United Kingdom 0 84 53 67 08 12
USA 1-866 247-8758
USA
(ton nee)

Please have your record of purchase ready when calling.

Replacement or repair services are not offered in countries where our product is not sold by authorised dealers.

Your phone has an extensive range of features. These are offered in the form of menus.

With the phone in the **idle status**, press **MENU** (open menu), scroll to the required function and then press **OK** to confirm your choice.

#### 1 Alarm Clock

-	1-1	Activation	Activating/deactivating the alarm clock
-	1-2	Wake-up time	Input format: HHMM

#### 2 Audio Settings

2-1	Ringer Volume	5 levels + "Crescendo" selectable			
2-2	Ringer Melody	2-2-1	External Calls	10 ringtones, selectable for external calls	
		2-2-2	Internal Calls	10 ringtones, selectable for inte	ernal calls
		2-2-3	Alarm Clock	10 ringtones, selectable for ala	rm clock
2-3	Advis. Tones	Activat	Activating/deactivating		
2-4	Battery Low	2-4-1	Off	Tone when battery pack is almost flat:	never
		2-4-2	On		always
		2-4-3	During Call	]	only during a call

#### 3 Settings

-	eettiinge					
3-1	Date/Time	Enter d	ate (DDMMYY format)	, then time	e (HHMM format)	
3-2	Handset	3-2-1	Language	Set the dis	splay language	
		3-2-2	Auto Answer	Activate/d	leactivate auto answer	
		3-2-3	Register HS	Manually	register the handset	
		3-2-4	Reset Handset	Reset the	handset	
3-3	Base	3-3-1	Audio Settings (only Gigaset A165/A265)	3-3-1-1	Ringer Volume	5 level settings + "Crescendo" + OFF
	1			3-3-1-2	Ringer Melody	10 selectable melodies
		3-3-2	System PIN	Change sy	/stem PIN (default is 0	000)
		3-3-3	Base Reset	Restore factory settings (system PIN does not change, are de-registered)		PIN does not change; handsets

		are de-reg	istered)	
3-3-4	Listening in	Activate/deactivate the function		
3-3-5	Preselection	3-3-5-1	Presel. Number	Network provider dialling code, should be inserted <b>automati-</b> cally before the dialled phone number.
		3-3-5-2	With Preselect	First digits of the dialling codes, should be dialled <b>with</b> preselection.
		3-3-5-3	Without Presel	First digits of dialling codes, should be dialled without

preselection.

To return to idle status: press and hold key 🕤. There are two ways in which you can access a function:

- Scroll with keys  $\uparrow$  and  $\bigcirc$ ,
- Key in the appropriate digit combination, e.g. MENU 3 1 to set the date and time.

#### 4 Voice Mail

4-1	Set Key 1 (all devices)	4-1-1	Netw. Mailbx	Assign key 1 with answering machine or network mailbox (in idle status, press and hold to dial). Netw. Mailbx: your network provider's answering machine; must be requested separately. The network mailbox can be dis- played if your network provider supports this function and if key 1 has been assigned with the network mailbox.
		4-1-2	Answer Mach.	
4-2	Answer Mach.			
4-3	Listening in	4-3-1	Handset	
		4-3-2	Base	
4-4	Announcements	4-4-1	Rec announce	7
		4-4-2	Play announce	
		4-4-3	Del announce	
4-5	Message Length	4-5-1	Maximum	7
		4-5-2	30 sec	_
		4-5-3	60 sec	_
		4-5-4	120 sec	
4-6	Ring Delay	4-6-1	Immediately	7
		4-6-2	10 sec	_
		4-6-3	20 sec	
		4-6-4	30 sec	
		4-6-5	Auto	If no new messages are present, the answering machine accepts a call after <b>20 seconds</b> . If new messages are present, the answer- ing machine accepts a call after just <b>10 seconds</b> .