A User's Guide

This guide has been designed to help you tailor and price your Audi Q5 quickly and logically. At the back of this guide, you will also find information on CO₂ emissions-based vehicle excise duty and other services offered by Audi, including Finance and Insurance.

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Engines

Petrol

Both TFSI® and FSI® petrol engines are available on the new Audi Q5. TFSI® is a unique Audi innovation which leads to enhanced fuel efficiency. It combines turbo-charging with the FSI® technology that was originally developed for the Le Mans 24-hour race to deliver more power and torque, while using less fuel. With both engines, precisely the right amount of fuel and air are injected directly into the combustion chambers, enabling the engine to 'breathe' more easily. At the same time, electronics monitor the engine load and adjust the injection process. This results in reduced heat-loss and increased output, with around a 15% reduction in fuel consumption and significantly lower exhaust emissions. Ideal for someone who's looking for an uncompromising, exhilarating drive.

We introduced TDI® to the roads in 1989, marking a departure from the noisy, fuel-thirsty diesel engines of the past. And since then, we've continuously refined it, recently developing common-rail technology for even more efficiency and power. Under this system, a series of piezo injectors use electrical charge to precisely control the amount of fuel injected into the engine. As well as reducing noise, this allows combustion to happen at a lower temperature and uses less oxygen, which in turn reduces emissions.

Diesel



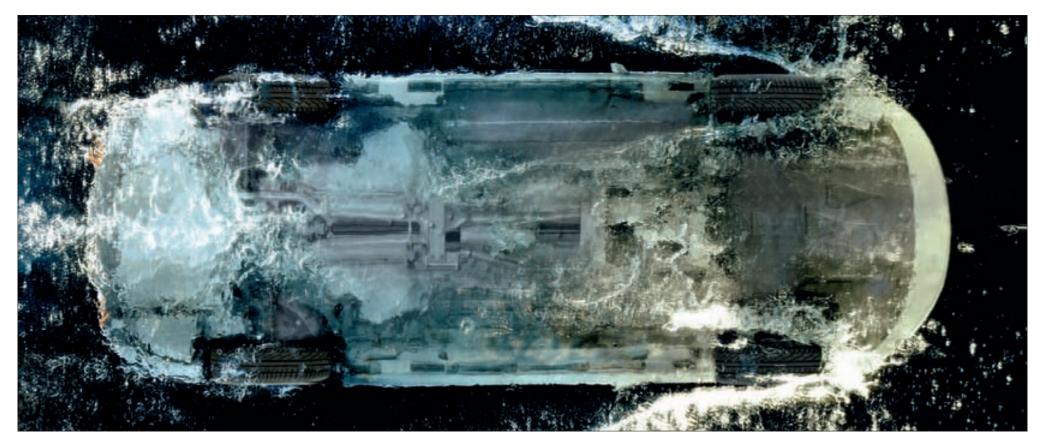


quattro[®]

Permanent all-wheel-drive

It's the technology that has given Audi the edge on the racetrack ever since it was first introduced over 25 years ago – a technology that delivers ultimate control whilst enhancing the sporty characteristics which make the Audi Q5 so thrilling to drive. It's called quattro® permanent all-wheel-drive. The principle is simple: in the same way that four brakes ensure better deceleration, four permanently-driven wheels deliver better acceleration and road-holding,

pushing or pulling the car as needed, for a driving experience that's both dynamic and safe. In the Audi Q5, asymmetric-dynamic torque distribution continuously distributes drive power between the front and the rear axles depending on weather conditions, road surface and gradient, which increases flexibility for an enhanced, sportier drive.



Images shown are for illustration purposes only and do not necessarily depict UK specification.

Standard model equipment

All Audi Q5 models have the following items of Standard equipment:

Wheels, tyres and suspension

 $17\,\mathrm{x}\,8\mathrm{J}$ '6-spoke' design alloy wheels with 235/65 R17 tyres Tyre mobility system

Servotronic speed-related power-assisted steering

Audio and communication

6 speakers (80 Watts)

Audi Concert radio – CD player with MP3 compatibility, 6.5" colour centre console screen, including AUX-IN socket Multi Media Interface

Seats

3-point seat belt with belt-force limiters for all 5 seats Split-folding rear seat Steppe cloth upholstery

Safety and security

Anti-theft device – Thatcham category 1 approved

Electromechanical parking brake

First-aid kit

Front and rear fog lights

Front and rear ISOFIX seats with airbag de-activation switch for front passenger seat

Halogen headlights with daytime-running lights

Hill descent control with off-road Electronic Stability Programme (ESP)

Side airbags for driver and front passenger seats

Tool kit and car jack

Warning triangle

Interior equipment

1-zone climate control

4-spoke leather steering wheel

Driver's Information System (DIS) - red and black

Front and rear electric windows

Front and rear floor mats

Micrometallic inlays

Exterior equipment

Aluminium roof rails with roof bar detection (automatically adjusts the ESP to react to the higher centre of gravity when roof bars are in place)

Black exterior window trims

Contrasting bumpers

Door mirrors - electrically adjustable and heated

Stone grey finish grille

Rear spoiler

Roof bars



17" '6-spoke' design alloy wheels



Door mirrors - electrically adjustable and heated



Halogen headlights with daytime-running lights

Standard model prices

Petrol

Engines	Power	Transmission	Basic RRP	Total RRP inc.	Recommended OTR
2.0 TFSI quattro®	180PS	6-speed manual	£21,660.87	£24,910.00	£25,745.00
2.0 TFSI quattro®	211PS	6-speed manual	£22,852.17	£26,280.00	£27,115.00

Diesel

Engines	Power	Transmission	Basic RRP	Total RRP inc.	Recommended OTR
2.0 TDI quattro®	143PS	6-speed manual	£21,913.04	£25,200.00	£25,995.00
2.0 TDI quattro®	170PS	6-speed manual	£22,852.17	£26,280.00	£27,075.00



SE model equipment

In addition to Standard model equipment:

Basic RRP	Total RRP inc.
£1,956.52	£2,250.00

Wheels, tyres and suspension

 $18 \times 8J$ '10-spoke V' design alloy wheels with 235/60 R18 tyres and locking wheel bolts

Audio and communication

Audi sound system – 10 high-performance loudspeakers (180 Watts) and 6-channel amplifier

Seats

Milano leather upholstery

Safety and security

Auto-dimming rear-view mirror
Automatic headlight operation
Automatic windscreen wiper operation
Rear acoustic parking system

Interior equipment

4-spoke multi-function leather steering wheel Aluminium silver inlays Colour Driver's Information System (DIS) Deluxe 3-zone climate control with separate air distribution and digital temperature displays for driver, front passenger and rear passenger compartment (3.0 TDI and 3.2 FSI only)
Front centre armrest including 12-Volt socket

Exterior equipment

Aluminium window trims framing the exterior side windows Chrome-plated exhaust tailpipe surrounds (3.0 TDI and 3.2 FSI only)

Full body-coloured bumpers

High-gloss painted grille on 3.0 TDI and 3.2 FSI. All other models come with Stone grey finish grille



18 x 8J '10-spoke V' design alloy wheels (PRC)



Aluminium inlays



Driver's Information System (DIS)

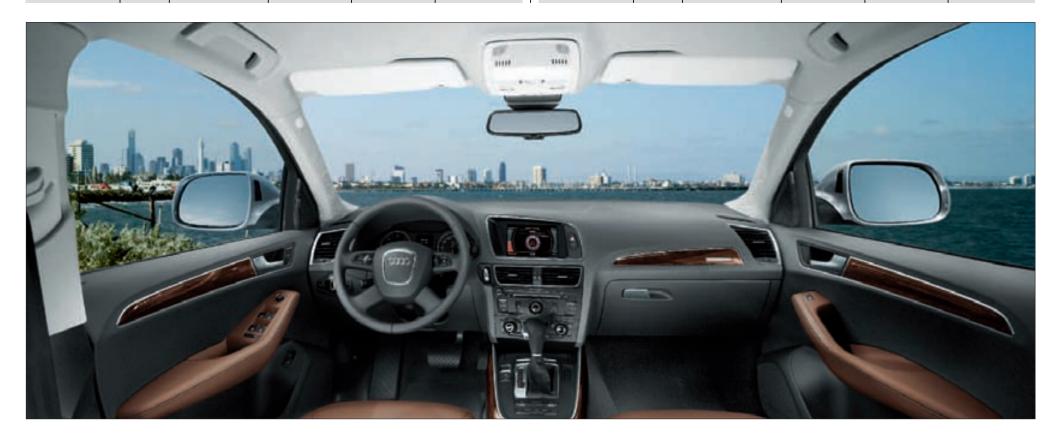
SE model prices

Petrol

Engines	Power	Transmission	Basic RRP	Total RRP inc.	Recommended OTR
2.0 TFSI quattro®	180PS	6-speed manual	£23,617.39	£27,160.00	£27,995.00
2.0 TFSI quattro®	211PS	6-speed manual	£24,808.70	£28,530.00	£29,365.00
3.2 FSI quattro®	270PS	7-speed S tronic®	£28,978.26	£33,325.00	£34,160.00

Diesel

Engines	Power	Transmission	Basic RRP	Total RRP inc.	Recommended OTR
2.0 TDI quattro®	143PS	6-speed manual	£23,869.57	£27,450.00	£28,245.00
2.0 TDI quattro®	170PS	6-speed manual	£24,808.70	£28,530.00	£29,325.00
3.0 TDI quattro®	240PS	7-speed S tronic®	£29,404.35	£33,815.00	£34,650.00



S line model equipment

In addition to SE model equipment:

Basic RRP	Total RRP inc.
£1,830.43	£2,105.00

Wheels, tyres and suspension

 $19 \times 8J$ '5-spoke' design alloy wheels with 235/55 R19 tyres and locking wheel bolts

S line Sports suspension (not lowered)

Seats

Front Sports seats in Milano leather with electric lumbar support (S line embossed)

Interior equipment

Black headlining

Matt-brushed aluminium inlays

S line 3-spoke leather multi-function steering wheel (with gear-shift paddles for S tronic)

S line sill plates and aluminium loading strip for the boot

Exterior equipment

Chrome fog light surround

Chrome-plated exhaust tailpipe surrounds (2.0 TFSI and 2.0 TDI only)

Diffuser in Platinum grey optic

Rear LED lights

S line exterior styling package including:

- ► S line badges on front wings
- ▶ S line front bumper
- ► S line rear diffuser
- ▶ S line side skirts
- ▶ S line grille with chrome vertical bars

Xenon headlights with automatic headlight-range adjustment, headlight washers and LED daytime-running lights



19 x 8J '5-spoke' design alloy wheels (PQR)



S line 3-spoke leather multi-function steering wheel



Matt-brushed aluminium inlays

S line model prices

Petrol

Engines	Power	Transmission	Basic RRP	Total RRP inc.	Recommended OTR
2.0 TFSI quattro®	180PS	6-speed manual	£25,447.83	£29,265.00	£30,100.00
2.0 TFSI quattro®	211PS	6-speed manual	£26,639.13	£30,635.00	£31,470.00
3.2 FSI quattro®	270PS	7-speed S tronic®	£30,809.00	£35,430.00	£36,265.00

Diesel

Engines	Power	Transmission	Basic RRP	Total RRP inc.	Recommended OTR
2.0 TDI quattro®	143PS	6-speed manual	£25,700.00	£29,555.00	£30,350.00
2.0 TDI quattro®	170PS	6-speed manual	£26,639.13	£30,635.00	£31,430.00
3.0 TDI quattro®	240PS	7-speed S tronic®	£31,234.78	£35,920.00	£36,755.00



S line trim with optional 20 x 8.5J '7-double-spoke' design alloy wheels

Transmission

S tronic®

The revolutionary 7-speed S tronic gearbox combines sporty driving with the convenience and smooth, uninterrupted power of an automatic transmission. The technical basis of S tronic is the double clutch. This consists of two lubricated plates with hydraulically-regulated contact pressure. It means that S tronic works almost as two separate systems: one engaging the odd-numbered gears, the other the even-numbered gears, enabling gearshifts to be made

in a fraction of a second, with no disruption to the power flow. So with S tronic, depending on how the mood takes you, you can either allow gear-changes to take place automatically or, for a sportier driving style, operate the system using the gear lever or the optional steering wheel shift-paddles. The choice is yours.



Transmission

	2.0 TFSI 211PS	3.2 FSI	2.0 TDI 170PS	3.0 TDI	Basic RRP	Total RRP ^{inc.}
7-speed S tronic®	•	S	•	S	£1,234.78	£1,420.00

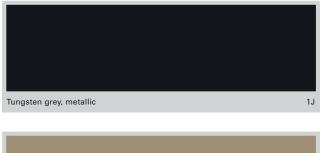


Paint finishes

Standard colours Brilliant black Ibis white

Optional colours

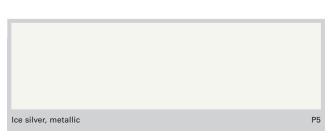
Basic RRP	Total RRP inc.
£508.70	£585.00













Т9

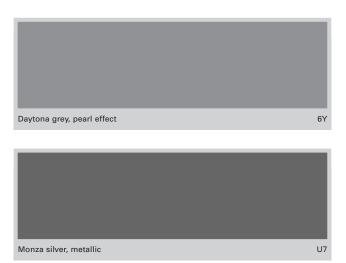
S line additional colours

Basic RRP	Total RRP inc.
£508.70	£585.00



Phantom black, pearl effect

Quartz grey, metallic



Upholstery					
Standard seats	Standard	SE	S line	Basic RRP	Total RRP inc.
Steppe cloth, Black/Orange RA Steppe cloth, Light grey RD	S	-	-	No charge	No charge
Havana cloth, Black/Cinnamon RB Havana cloth, Light grey RD Havana cloth, Cardamom beige RG	•	-	-	£300.00	£345.00
Milano leather, Black CA Milano leather, Light grey RD Milano leather, Cardamom beige RG	•	S	-	£1,360.87	£1,565.00
Fine Nappa leather, Black CA Fine Nappa leather, Star silver RC/RF Fine Nappa leather, Cinnamon RE	• -	-		£1,700.00 £339.13	£1,955.00 £390.00
Fine Nappa leather, Light grey RD Fine Nappa leather, Cardamom beige RG					

Upholstery

Sports seats (with electric lumbar support)	Standard	SE	S line	Basic RRP	Total RRP ^{inc.}
Milano leather, Black CA Milano leather, Light grey RD Milano leather, Cardamom beige RG	•	-	-	£1,700.00 £339.13	£1,955.00 £390.00
Fine Nappa leather, CA Fine Nappa leather, Star ET/EW Fine Nappa leather, Cinnamon/Black EU	•	-	_ _	£2,043.48 £682.61	£2,350.00 £785.00
Fine Nappa leather, Light grey/Black EV Fine Nappa leather, Cardamom beige/ EY Pimento beige					
	-	-	- -	£1,360.87 £339.13	£1,565.00 £390.00
Leather/Alcantara, Black CA Leather/Alcantara, Pale grey RD					

Upholstery

S line Sports seats



Milano leather, Black



Leather/Alcantara, Black



QF

Leather/Alcantara, Black with Silver stitching



Fine Nappa leather, Black

Basic RRP

No charge

No charge

£300.00

Total RRP inc.

No charge

No charge

£345.00

Standard

S



Colour and trim guide

To help you choose the right interior for your Audi Q5, please use the guide below which shows the carpet, dashboard and headlining colours that have been matched to your chosen upholstery.

Standard seats - Interior trim colours

Order code	Upholstery	Carpet	Dashboard	Headlining	Steppe cloth (N2K)	Havana cloth (PEA)	Milano leather (PEB)	Fine Nappa leather (PEC)
RA	Black/Orange	Black	Black	Light grey	•	-	-	-
CA	Black	Black	Black/Black	Light grey	_	-	•	•
RC	Star silver	Black	Black/Black	Light grey	-	-	-	•
RE	Cinnamon	Black	Black/Black	Light grey	_	_	-	•
RD	Light grey	Graphite grey	Graphite grey/Graphite grey	Light grey	•	•	•	•
RF	Star silver	Graphite grey	Graphite grey/Graphite grey	Light grey	_	-	_	•
RG	Cardamom beige	Pimento beige	Pimento beige/Pimento beige	Linen beige	-	•	•	•
RB	Black/Cinnamon	Black	Black/Black	Light grey	_	•	-	-

Sports seats - Interior trim colours

Order code	Upholstery	Carpet	Dashboard	Headlining	Leather/ Alcantara (PED)	Milano leather (PEL)	Fine Nappa leather (PEE)
CA	Black	Black	Black/Black	Light grey	•	•	•
RD	Light grey	Graphite grey	Graphite grey/Graphite grey	Light grey	•	•	-
RG	Cardamom beige	Pimento beige	Pimento beige/Pimento beige	Linen beige	-	•	-
CO	Star silver with Black stitching	Black	Black/Black	Light grey	-	-	•
EU	Cinnamon with Black stitching	Black	Black/Black	Light grey	-	-	•
CS	Light grey with Black stitching	Graphite grey	Graphite grey/Graphite grey	Light grey	-	_	•
CR	Star silver with Black stitching	Graphite grey	Graphite grey/Graphite grey	Light grey	-	-	•
EY	Cardamom beige with Pimento stitching	Pimento beige	Pimento beige/Pimento beige	Linen beige	-	_	•

S line seats - Interior trim colours

Order code	Upholstery	Carpet	Dashboard	Headlining	Leather/ Alcantara (N7K)	Milano leather (N1Y)	Fine Nappa leather (NR2)	
QE	Black with Black stitching	Black	Black/Black	Black	•	•	•	
QF	Black with Silver stitching	Black	Black/Black	Black	•	-	_	



Inlay	/S	Standard		91		
Order code		Star	SE	S line	Basic RRP	Total RRP inc.
5MF	Aluminium silver	•	S	-	£169.57	£195.00
5TG	Matt-brushed aluminium	-	-	S	No charge	No charge
5TK	Ash, almond beige*	•	•	-	£169.57	£195.00
5TS	Walnut, natural*	•	•	-	£169.57	£195.00
7TL	Brown ash, natural*	•	•	-	£169.57	£195.00
5TL	Piano finish, black	-	-	•	£256.52	£295.00



Wheels, tyres and suspension

771100		Standard		e e		
Order code		Star	SE	S line	Basic RRP	Total RRP inc.
PRC 1	8 x 8J '10-spoke V' design alloy wheels with 235/60 R18 tyres	•	S	-	£426.09	£490.00
PRS 1	8 x 8J '6-spoke Parabola' design alloy wheels with 235/60 R18 tyres	-	-	- -	£595.65 £169.57	£685.00 £195.00
PRL 1	9 x 8J '5-arm' design alloy wheels with 235/55 R19 tyres	-	-	Ξ	£852.17 £426.09	£980.00 £490.00
PRT 1	9 x 8J '10-spoke Star' design alloy wheels with 235/55 R19 tyres	• -	-	-	£934.78 £508.70	£1,075.00 £585.00



18 x 8J '6-spoke Parabola' design alloy wheels (PRS)



19 x 8J '5-arm' design alloy wheels (PRL)



19 x 8J '10-spoke Star' design alloy wheels (PRT)

Wheels, tyres and suspension

Order code		Standard	SE	S line	Basic RRP	Total RRP ^{inc.}
PRD	20 x 8.5J '5-spoke Star' design alloy wheels with 255/45 R20 tyres* (not available in conjunction with off-road pack – VJ2)	• -	-	- -	£1,447.83 £1,021.74	£1,665.00 £1,175.00
PQ7	20 x 8.5J '5-double-spoke Off-road' design alloy wheels with 255/45 R20 tyres* (only available in conjunction with off-road pack – VJ2)	•	•	-	£426.09	£490.00
PΩF	20 x 8.5J '7-double-spoke' design, polished alloy wheels with 255/45 R20 tyres* (not available in conjunction with off-road pack – VJ2)	• - -	- • -	- - •	£1,447.83 £1,021.74 £426.09	£1,665.00 £1,175.00 £490.00



20 x 8.5J '5-spoke Star' design alloy wheels (PRD)



20 x 8.5J '5-double-spoke Off-road' design alloy wheels (PQ7)



20 x 8.5J '7-double-spoke' design alloy wheels (PQF)

Whe	els, tyres and suspension	ndard		line		
Order code		Sta	SE	S	Basic RRP	Total RRP inc.
PQS	20 x 8.5J '20-spoke' design two-piece alloy wheels with 255/45 R20 tyres* (not available in conjunction with off-road pack – VJ2)	• - -	- • -	- - •	£1,447.83 £1,021.74 £421.74	£1,665.00 £1,175.00 £485.00
3F1	Collapsible spare wheel	•	•	•	£95.65	£110.00





20 x 8.5J '20-spoke' design two-piece alloy wheels (PQS)

Wheels, tyres and suspension

Order code		Standard	SE	S line	Basic RRP	Total RRP ^{inc.}
2H1 1BL	Audi drive select with damper control. The optional damper control system makes it possible to set suspension tunings individually. Adjustable hydraulic dampers alter the damper characteristics separately for each wheel	•	•	•	£852.17	£980.00
2H1 1N7	Audi drive select with dynamic steering. This technology makes driving significantly more agile under everyday conditions, increasing directional stability and precision at high speeds and in demanding driving situations	•	•	•	£852.17	£980.00
2H1 1BL 1N7	Audi drive select – full package. Includes both damper control and dynamic steering	•	•	•	£1,447.83	£1,665.00





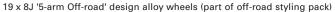
Control panel for Audi drive select

Packages

Opting for a package allows you to take advantage of several specification options at a greatly reduced price.

Order code	a package allows you to take advantage of several specification options at a greatly reduced price.	Standard	SE	S line	Basic RRP	Total RRP ^{inc.}
VJ2 PQ2	Off-road styling pack – including front and rear lower bumper spoilers with stainless steel underbody protection in off-road design, wheel arch extensions in Stone grey, front grille with vertical chrome struts and 19" '5-arm Off-road' design alloys. Cannot be combined with Black styling pack	•	-	-	£3,234.78 £2,552.17	£3,720.00 £2,935.00
PNG 7X4 4E9	Technology pack – including HDD Satellite Navigation/MMI High (PNG), Audi Parking System Plus (7X4) and electric tailgate (4E9). Standard models include colour Driver's Information System (DIS) (9Q4) and multi-function steering wheel (2ZQ)	• -	-	-	£2,321.73 £1,700.00	£2,670.00 £1,955.00
WTG	Luggage pack – including front passenger seat – folding (Q2N), rear bench seat plus (5KA), net partition (3CX), rail system with load-securing net (3GN), reversible luggage compartment mat (6SJ). Not available with lumbar support, S line and electric seats	•	•	-	£404.35	£465.00
QE5	Storage pack – includes nets on the back of the front seats, storage compartment under the front seats (only under passenger seat if memory function is fitted), multi-fastening point in passenger footwell, luggage spider-net for boot floor, net under rear parcel shelf and lockable glove compartment	•	•	•	£100.00	£115.00







Off-road styling pack with optional 20" '5-double-spoke Off-road' design alloy wheels (PQ7)



Audio and communication

Order code		Standard	SE	S line	Basic RRP	Total RRP ^{inc.}
8UM	Audi Symphony radio, with front-loading MP3-compatible 6-CD changer and colour centre console screen (not in conjunction with HDD Navigation)	•	•	•	£191.30	£220.00
UF7	Audi Music Interface (AMI). Universal connection for use with stereo audio sources and Apple iPod generation 4 onwards (iPod, iPod classic, iPod mini, iPod nano, iPod photo, iPod video, iPod touch). Provides intuitive control through the audio system and multi-function steering wheel. It also replicates the iPod display on the audio screen, including track titles, and the interface provides power. Includes 2 cables to connect your iPod and USB MP3 device. Please consult your Audi Centre for details	•	•	•	£213.04	£245.00
9VK	Bang & Olufsen Sound System. Designed specifically for the Audi Q5, providing surround-sound reproduction with dynamic noise compensation, 14 high-performance loudspeakers (505 Watts) and 10-channel amplifier	-	•	•	£643.48 £447.83	£740.00 £515.00
7D1	CD changer and DVD player. 6-CD changer located in the glove box and single CD/DVD slot in centre console, (only available with HDD Satellite Navigation system)	•	•	•	£300.00	£345.00
QV3	Digital radio. Reception integrated into MMI. Receives digitally-transmitted radio stations in addition to the range of analogue stations (FM, MW, LW). Reception dependent on local digital network	•	•	•	£256.52	£295.00
PNG	HDD Satellite Navigation including MMI High. 3rd generation MMI system including single CD/DVD player, 2 FM tuners, high resolution (800x400) 7" colour TFT display, 2 SD card readers and 40GB hard drive, 10GB of which can be used to store up to 4,000 songs. HDD Satellite Navigation functionality includes advanced speech recognition, 3D and topographical mapping display and advanced 3D building display – must be combined with multi-function steering wheel	•	•	•	£1,660.87	£1,910.00
9ZX	Mobile telephone preparation – Bluetooth interface. Provides handsfree connection via Bluetooth using mobile phone aerial. Please contact your Audi Centre for phone compatibility	•	•	•	£208.69	£240.00



HDD Satellite Navigation 3D building display



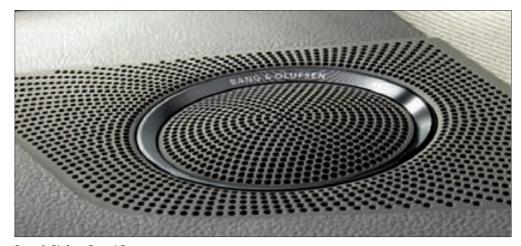
MMI High media options menu



Control panel for HDD Satellite Navigation and MMI High

Audio and communication

Order code		Standard	SE	S line	Basic RRP	Total RRP ^{inc.}
PT5	Mobile telephone preparation – Low. Located in front centre armrest. Uses Bluetooth interface or cradle to connect to your Audi Q5, including roof aerial for optimal reception. A phone cradle is required to charge your phone at extra cost. Please consult your Audi Centre for details of phone compatibility	-	-	•	£495.65 £382.61	£570.00 £440.00
9ZW	Mobile telephone preparation – High. Uses Bluetooth interface with no physical connection to your Audi Q5. Operated via the optional MMI High system and integrated telephone voice-control system, including roof-mounted aerial for optimal reception. Must be combined with HDD Satellite Navigation with MMI High. Please note that your mobile phone must have Bluetooth SIM-Access Profile facility. For a list of compatible phones, please consult your local Audi Centre	-	•	•	£552.17	£635.00
PT4	Mobile telephone preparation – High, with Privacy Handset. The cordless handset allows passengers to make private calls, providing remote control of the telephone functions as well as a convenient SMS text message function. The handset is charged from a docking station integrated into the front centre armrest. (Only in combination with HDD Satellite Navigation)	-	•	•	£808.70	£930.00
9WM	Rear Seat Entertainment System, fitted to the back of the Audi Q5 front seats. The package includes 2 detachable DVD players/monitors (supplied by Audi Genuine Accessories 4L005/700B) that can be used both inside and outside the Audi Q5. The driver and passenger front seats are fitted with the mountings and power connections for the DVD players for when the entertainment system is used inside the Audi Q5. Usage outside of the Audi Q5 is via a rechargeable battery or mains power connection, which is included in the package. Includes individual remote controls	•	•	•	£847.83	£975.00
QU1	TV reception (analogue and digital) and DAB digital radio (only in combination with HDD Satellite Navigation)	•	•	•	£978.26	£1,125.00
QV9	TV reception (analogue and digital) (only in combination with HDD Satellite Navigation)	•	•	•	£721.74	£830.00







Rear Seat Entertainment Package

Seats

ooa						
Order code		Standard	SE	S line	Basic RRP	Total RRP inc.
Q2N	Front passenger seat - folding. Not available with lumbar support or S line	•	•	-	£104.35	£120.00
PS8 9AQ PV3 4A3	Climate comfort seats – folding. Climate-controlled front seats can be heated or cooled according to the driver and passenger's requirements. (including 3-zone climate control) Includes electrically adjustable front seats with lumbar support and memory function for driver's seat. (Must be combined with door mirrors, electrically adjustable, heated, folding and auto-dimming with memory function and Milano leather) 4-cylinder models (including 3-zone climate control) 6-cylinder models adjustable, heated, folding and auto-dimming with memory function and Milano leather)	-	•	-	£2,178.26 £1,795.65	£2,505.00 £2,065.00
PV1	Electrically adjustable front seats. With adjustment for height, front and back position, backrest angle and lumbar support for driver and front passenger seats Sports seats	•	•	•	£639.13 £443.48	£735.00 £510.00
PV3 6XL	Electrically adjustable front seats with memory function and lumbar support. Also includes door mirrors, electrically adjustable, heated, folding and auto-dimming, with memory function (memory function is available on driver's seat only) Sports seats	• - • -	- • - •	- - •	£1,095.65 £921.74 £900.00 £726.09	£1,260.00 £1,060.00 £1,035.00 £835.00
7P1	Electric lumbar support for front seats, with horizontal and vertical adjustment	•	•	S	£195.65	£225.00
4A3	Heated front seats. Individually controlled seat base and bolster heating with variable temperature adjustment	•	•	•	£234.78	£270.00
4A4	Heated front and rear seats. Individually controlled seat base and bolster heating with variable temperature adjustment	•	•	•	£426.09	£490.00
5KA	Rear bench seat plus, allows both the 1/3 and 2/3 sections of the rear bench seat to be independently adjusted by 100mm front and back. Also includes a through-load facility with an integral centre armrest containing a cup holder	•	•	•	£143.48	£165.00





Electric front seats

Rear bench seat plus

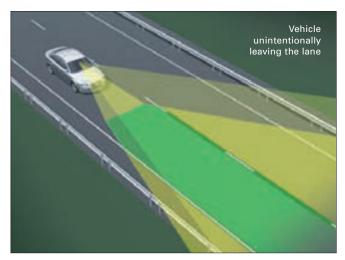
Steering wheels

Order code		Standard	SE	S line	Basic RRP	Total RRP ^{inc.}
1MR 4-spoke	steering wheel	S	-	-	No charge	No charge
2ZQ 4-spoke	multi-function steering wheel	-	- S	•	£256.52 No charge	£295.00 No charge
1XW 3-spoke	Sports multi-function steering wheel	- -	•	- - S	£339.13 £82.61 No charge	£390.00 £95.00 No charge
	Sports multi-function steering wheel with gear-shift paddles nic transmissions only)	-	•	- S	£469.57 £213.04	£540.00 £245.00



Safety and security

Order code		Standard	SE	S line	Basic RRP	Total RRP inc.
UH2	Audi hill-hold assist. Automatically activates electromechanical parking brake when stationary	•	•	•	£39.13	£45.00
PU1	Audi lane assist. Uses a discreet camera mounted at the top of the windscreen to monitor the road ahead. The driver is warned via a vibration of the steering wheel if the vehicle is about to exit the lane unintentionally (only available in combination with a 4-spoke steering wheel. S line badging and stitching are not available)	•	•	•	£339.13	£390.00
7X1	Audi Parking System Rear. Rear acoustic parking	•	S	S	£282.61	£325.00
7X4	Audi Parking System Plus. Aids parking by acoustically and graphically indicating distances to obstacles in front of and behind your Audi Q5	-	•	•	£552.17 £269.57	£635.00 £310.00
7X8	Audi Parking System Advanced. Aids parking by acoustically and visually indicating (with guiding lines) distances to obstacles in front of and behind your Audi Q5. Measured by ultrasonic sensors and camera integrated discreetly in the boot handle. (Only in combination with HDD Satellite Navigation) In combination with technology pack	• - •	•	•	£852.17 £569.57 £300.00	£980.00 £655.00 £345.00







Audi lane assist - steering wheel vibration



Audi Parking System Advanced

Safety and security

Order code		Standard	SE	S line	Basic RRP	Total RRP ^{inc.}
7Y1	Audi side assist. Aids the driver when changing lane. Audi side assist monitors the area behind your Audi Q5, using radar sensors located discreetly in the rear bumper to inform the driver via a visual warning signal in the door mirror if there is a vehicle in their blind spot or approaching quickly from behind. The system is activated via a button on the driver's door	•	•	•	£382.61	£440.00
8X1	Headlight washers	•	•	S	£191.30	£220.00
8N7	High-beam assist . Automatically adjusts headlights from high-beam to dipped-beam when another vehicle is approaching (can only be ordered in conjunction with light and rain sensor)	•	•	•	£86.96	£100.00
PU2	Audi side assist and lane assist	•	•	•	£721.73	£830.00
4X4	Rear side airbags	•	•	•	£213.04	£245.00
7K6	Tyre pressure monitor display	•	•	•	£65.22	£75.00







Standard side airbags for driver and front passenger seat, plus rear side airbags

Interior equipment

Order code		Standard	SE	S line	Basic RRP	Total RRP inc.
9AQ	3-zone climate control with separate air distribution and digital temperature displays for driver, front passenger and rear passenger compartment (standard on 3.0 TDI models) 4-cylinder models 6-cylinder models	-	• S	• S	£382.61 No charge	£440.00 No charge
8T4	Adaptive cruise control. Automatic distance regulation, using radar sensors to maintain required distance by braking and accelerating. Four programmes (distance 1 to distance 4) set via steering column controls of the cruise control system (only in combination with colour Driver's Information System – DIS)	•	•	•	£934.78	£1,075.00
4F2	Advanced key. Access and authorisation system that works through automatic data exchange between key and vehicle, allowing the driver to keep their car key in their pocket or bag at all times. To unlock and open, simply lift the exterior door handle. The door is locked by pressing the button on the handle. Pressing the start/stop button integrated in the centre console starts and stops the engine	•	•	•	£426.09	£490.00
KT1	Climate cup holder. Allows cup holder to be cooled to 3°C or heated to 58°C. Operated via two control switches (one for hot and one for cold) positioned behind the cup holder. Located between driver and front passenger seat	•	•	•	£86.96	£100.00
8T1	Cruise control	•	•	•	£186.96	£215.00
6E3	Front centre armrest	•	S	S	£108.70	£125.00
VC1	Garage door opener (Homelink*). Programmable radio-operated remote control for compatible doors/gates. Control buttons integrated in the roof module at the front	•	•	•	£147.83	£170.00
4L6	Auto-dimming rear-view mirror. With light sensors for automatic windscreen wipers and headlights	•	S	S	£169.57	£195.00
6NQ	Headlining in black cloth	•	•	S	£186.96	£215.00
6NN	Headlining in Alcantara . Must be combined with interior light pack (colour dependent on upholstery choice – please see page 22 for details)	•	•	•	£852.17	£980.00
6NS	Headlining in black Alcantara. Must be combined with interior light pack	•	•	•	£852.17	£980.00

Interior equipment

Order code		Standard	SE	S line	Basic RRP	Total RRP inc.
QQ1	Interior light package. Includes reading lights at rear, illuminated vents, internal door controls and vanity mirrors, active door reflectors, entrance lighting, footwell lighting at front and illuminated glove compartment	•	•	•	£134.78	£155.00
6SN	Under-floor storage tray in boot – size will differ depending on trim/options	•	•	•	£52.17	£60.00
3Y4	Manual blinds for rear side windows	•	•	•	£86.96	£100.00
3FU	Panoramic sunroof – glass roof covering both front and rear passenger seating section with tilt-and-slide function. Includes retractable roller sun-blind	•	•	•	£934.78	£1,075.00
3CX	Net partition. Removable net partition between rear seats and rear luggage compartment	•	•	•	£78.26	£90.00
3GN	Rail system with load-securing set. Load area rail system and fixing kit, includes load area rails, telescopic bar and securing belt for dividing the luggage compartment	•	•	•	£147.83	£170.00
6SJ	Reversible load mat with bumper cover. One side in rubber, the other in carpet	•	•	•	£69.57	£80.00
3X2	Ski/Snowboard bag. Practical transportation for up to four pairs of skis, up to 200cm in length, or two snowboards (only in conjunction with rear bench seat plus)	•	•	•	£43.48	£50.00
5XF	Sun visor, retractable, extendable to assist sun shading from the side (only available in combination with interior light package)	•	•	•	£39.13	£45.00

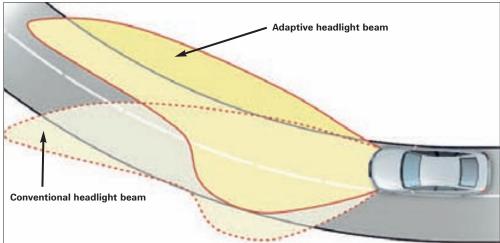


Exterior equipment

Order code		Standard	SE	S line	Basic RRP	Total RRP ^{inc.}
3S2	Black roof rails	•	•	•	No charge	No charge
4ZM	Black styling pack – consists of black roof rails, black window surrounds, radiator grille frame in gloss black, radiator grille in matt black with vertical chrome bars, number plate and fog light surround in matt black. Cannot be combined with Off-road styling pack	•	-	-	£304.35 £191.30	£350.00 £220.00
2Z7	Deletion of engine capacity	•	•	•	No charge	No charge
2Z0	Deletion of engine capacity and model designation	•	•	•	No charge	No charge
6XE	Door mirrors, electrically adjustable, heated and folding	•	•	•	£156.52	£180.00
6XL	Door mirrors, electrically adjustable, heated, folding and auto-dimming, with memory function (only available with memory seats)	•	•	•	£243.48	£280.00
4E9	Electrically operated tailgate – opens and closes electrically. Opened by pressing button on the car key, button in the driver's door trim or soft-touch button in the handle recess on the luggage compartment lid. Including lid-closing assistance unit and programmable angle for the luggage compartment lid	•	•	•	£317.39	£365.00
4KF	Privacy glass. Dark-tinted rear and rear-side windows (from B-pillar backwards)	•	•	•	£278.26	£320.00
1D4	Towbar, manually folding	•	•	•	£552.17	£635.00
8Q5	Adaptive headlights including Xenon Plus headlights. Swivelling headlights for improved illumination of winding roads. (Includes LED daytime-running lights and headlight washers)*	-	-	•	£1,043.48 £278.26	£1,200.00 £320.00







Adaptive headlights



Audi exclusiv s

Every Audi is intrinsically exclusive. It's the breathtaking design, the exceptional engineering, the Vorsprung durch Technik. But for that added element of exclusivity – that distinguishing look that sets you apart from the rest – you can specify your Audi Q5 with options from Audi exclusive. Whether you want a completely unique, custom-mixed paint colour, seats in a combination of complementary shades or even individualised carpets and floor mats, Audi exclusive will enable you to drive the car you've always imagined.

For more information on any of the options over the following pages or to view swatches, simply ask a member of staff at your local Audi Centre.











Customised Paint

In a car made from Vorsprung durch Technik, there are no compromises. So if you have a particular colour in mind, we'll mix the exact water-based metallic or pearl-effect shade you want – whether it's the blue of your favourite shirt or the wall colour in your sitting room.

Basic RRP	Total RRP VAT
£2,043.00	£2,350.00



Paint

Everyone has a favourite colour. No matter what yours is, Audi exclusive provides a range of unique colours that have been designed to set your car apart. Choose from the swatches here, or specify any other paint colour in the Audi range – whether it's Jet blue from the Audi R8 or Alpine white from the original Audi quattro. The choice is yours.

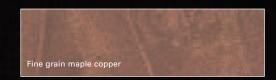
Inlays

Inlays are the all-important 'finishing touch' that add flair and interest to the surfaces inside your car. So Audi exclusive have sourced a hugely varied range of materials from which to craft these elements – from rich quilted maple wood to clean, contemporary brushed aluminium. You can even customise your gear knob and steering wheel with one of the available woods, all of which are shown opposite.

Order code		Standard	SE	S line	Basic RRP	Total RRP inc.
5TL	Inlays in Piano finish black (in conjunction with S line Sports package)	-	-	•	£257.00	£295.00
YTA S3G	Audi exclusive inlays, poplar Saffron, Fine grain maple copper, Piano finish black, Fine grain Ash nougat, Fine grain myrtle nutmeg or Oak sepia	-			£739.00	£850.00













Upholstery

With Audi exclusive, you can choose between Fine Nappa leather and Alcantara, depending on the texture and flexibility you prefer in your car's upholstery. And once that's decided, you can specify your seats in an array of different colours.

Choose just one all-over shade for each seat, or for a sportier look, customise each panel in two or more complementary colours from the distinctive Audi exclusive palette shown here. You can even choose the colour of the decorative stitching – to match or contrast with your chosen upholstery – from this varied collection. Whatever combination you decide upon, you're guaranteed to be extremely comfortable with the result.



Order code		Standard	SE	S line	Basic RRP	Total RRP inc.
PYA S3G	Audi exclusive Fine Nappa leather design package with normal seats – Pack 1 Seat upholstery and centre armrest (if ordered) in Fine Nappa leather, add-on seat parts and backrest covers are in the interior trim colour. Optional: coloured stitching on seat side sections and head restraints	-	•	-	£1,739.00	£2,000.00
PYG S3G	Audi exclusive Fine Nappa leather design package with Sports seats – Pack 1 as package 1. In addition, front Sports seats with electric lumbar support. Optional: coloured stitching on seat side sections and head restraints	-	-	-	£2,078.00 £1.739.00	£2,390.00 £2,000.00
PYB S3G	Audi exclusive Valcona leather design package with climate-controlled comfort seats – Pack 1 as package 1. In addition, climate-controlled front seats. Optional: coloured stitching on seat side sections and head restraints	-	•	-	£4,613.00	£5,305.00
PYC S3G	Audi exclusive Alcantara/Leather design package with Sports seats – Pack 1 as package 1. In addition, front Sports seats with electric lumbar support. Optional: coloured stitching on seat side sections and head restraints	-	-	-	£2,078.00 £1.739.00	£2,390.00 £2,000.00
PYD S3G	Audi exclusive Fine Nappa leather Plus design package with normal seats – Pack 2. Seat upholstery, backrest covers, armrests in the doors and centre armrest (if ordered) in Fine Nappa leather. Add-on seat parts are colour-matched to the leather. Optional: coloured stitching on seat side sections and head restraints	-	•	-	£2,957.00	£3,400.00
	Audi exclusive Fine Nappa leather Plus design package with Sports seats - Pack 2 as package 2. In addition, front Sports seats with electric lumbar support. Optional: coloured stitching on seat side sections and head restraints	=	•	-	£3,296.00 £2,957.00	£3,790.00 £3,400.00
	Audi exclusive Valcona leather Plus design package with climate-controlled comfort seats – Pack 2 as package 2. In addition, climate-controlled front seats. Optional: coloured stitching on seat side sections and head restraints	-	•	•	£5,830.00	£6,705.00
YSO S3G	Leather-covered instrument cowl with contrasting stitching. Available in the colours Chestnut brown, Palace blue, Saddle brown, Havanna brown, Jet grey and Crimson red. Stitching can be individually selected in various Audi exclusive colours	-	•	•	£717.00	£825.00

Carpets and floor mats

Exclusivity isn't just about choice and individuality – it's about attention to every detail in your Audi Q5; and for us, that includes the carpets and floor mats. First, choose from nine different colours of high-quality velour carpets. Next, choose the colour of your car's floor mats from the same list, whilst using the palette of Audi upholstery colours detailed on page 46 to select a leather colour for the mats' decorative leather piping – matched or contrasting, depending on your personal taste.

Order code		Standard	SE	S line	Basic RRP	Total RRP inc.
YSQ S3G	Audi exclusive carpet with front and rear floor mats with leather piping. The colour of the carpet and the floor mats with leather piping can be individually selected from the Audi exclusive or AUDI AG range. The floor mats need not necessarily be the same colour as the carpet. (Not in conjunction with YSR)				£783.00	£900.00
YSR S3G	Audi exclusive floor mats with leather piping (x4) The colour of the floor mats with leather piping can be individually selected from the Audi exclusive or AUDI AG range. The floor mats need not necessarily be the same colour as the carpet. (Not available in conjunction with YSQ)				£304.00	£350.00



Carpet colours

Alabaster whiteMagnolia

Sand beige

- ► Havanna brown
- Cocos
- Cognac
- Chestnut brown
- Palace blue
- Amethyst grey

Controls pack and steering wheel

Our fingertips and palms contain more touch receptors than any other part of our body – so shouldn't the parts of our car we handle the most also be the most pleasing to touch? With this in mind, Audi exclusive enables you to customise your steering wheel and gear knob in smooth, warm leather, in any of the colours shown on page 46. As with Audi exclusive seats, you even have free choice on the colour of the decorative stitching used.

Order code		Standard	SE	S line	Basic RRP	Total RRP inc.
YRH S3G	Leather steering wheel rim	•	•	•	£391.00	£450.00
YRB S3G	Leather control elements. Steering wheel rim, gear change lever knob and gear change lever gaiter		•	٠	£565.00	£650.00
6Q6	Audi aluminium gear knob (manual models only)	•	•	•	£104.00	£120.00



Audi exclusive line

Audi exclusive is ultimately about choice – but if you'd rather leave some of the decisions in the capable hands of our designers, the expert team at quattro® GmbH have compiled Audi exclusive line, combining some of the most popular elements of the exclusive range in one sporty, beautifully coordinated package. The package gives you:

- Two-colour seat upholstery (black seat side sections, seat centre section in alabaster white, magnolia or cognac) in Fine Nappa leather
- Seat side sections and head restraints with coloured piping (to match seat centre section)
- ► Sports seats including electric lumbar support
- ▶ Black interior including black add-on seat parts
- ► Headlining in black cloth
- Audi exclusive door sill trims, additional stainless steel loading lip cover
- Leather-covered cockpit on driver's side in black with coloured stitching
- ► Inlays in matt-brushed aluminium or Walnut natural
- Leather-covered Sports steering wheel in 3-spoke design with coloured stitching (to match seat centre section)

- Gear lever gaiter with coloured stitching (to match seat centre section)
- Armrest in door trims in leather with coloured stitching (to match seat centre section)
- Floor mats with coloured piping (to match seat centre section)

Can only be combined with:

- ► Leather-covered multi-function steering wheel in 3-spoke design with or without gearshift function with coloured stitching (to match seat centre section)
- Rear bench seat plus (5KA). Not available in conjunction with other seat upholstery, other inlays or S line Sports package plus. Only available in conjunction with seat heating

	Standard	SE	S line	Basic RRP	Total RRP inc.
Audi exclusive line	-	•	-	£2,013.00	£2,315.00



















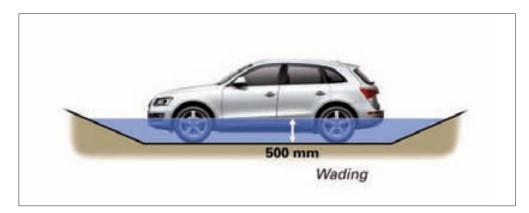




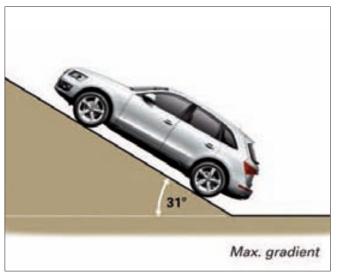


Off-road capabilities of the Audi Q5

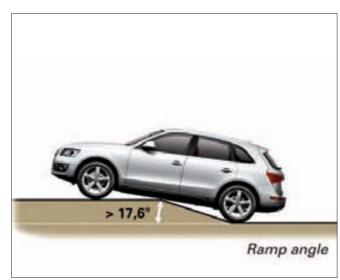
The Audi Q5 excels both on the road and off it, thanks to its impressive all-terrain abilities. And these attributes are reinforced by special technologies, such as hill descent assist, ABS with automatic off-road detection and an Electronic Stability Programme that includes an off-road mode.











Off-road capabilities of the Audi Q5

Hill descent assist

Available as standard in the Audi Q5, hill descent assist automatically maintains the speed set by the driver on steep descents and on any surface (up to 19mph). This makes negotiating descents far more straightforward and substantially enhances stability. Hill descent assist is activated and deactivated using a separate button.

ESP off-road mode

The Electronic Stability Programme in the Audi Q5 features a special off-road mode which can be controlled by a switch. This reprograms the ESP system, traction control and anti-lock braking system to adapt them to the driving conditions encountered in off-road terrain, such as sand, gravel or mud. This leads to good traction in all conditions, a more exciting drive and great handling even on difficult surfaces.



Technical data

Audi Q5

Petrol		Displacement,	ı	,									
Engine	Cylinder	cubic cm (valves per cylinder)	Max. power ¹ , PS at rpm	Max. torque, Nm at rpm	Transmission	CO ₂ emissions ² , g/km	acceleration, seconds	Top speed, mph	ABI insurance group				
2.0 TFSI quattro®	4-cylinder	1984 (4)	180/4000-6000	320/1500-3900	6-speed manual	195	8.5	130	ТВС				
2.0 TFSI quattro®	4-cylinder	1984 (4)	211/6000	350/1500-4200	6-speed manual	195	7.6	138	15E				
2.0 TFSI quattro®	4-cylinder	1984 (4)	211/6000	350/1500-4200	7-speed S tronic	197	7.2	137	15E				
3.2 FSI quattro®	6-cylinder	3197 (4)	270/6500	330/3000-5000	7-speed S tronic	218	6.9	145	16E				

Diesel

2.0 TDI quattro®*	4-cylinder	1968 (4)	143/4200	320/1750-2500	6-speed manual	172	11.4	118	ТВС
2.0 TDI quattro®*	4-cylinder	1968 (4)	170/4200	350/1750-2500	6-speed manual	175	9.5	126	14E
2.0 TDI quattro®*	4-cylinder	1968 (4)	170/4200	350/1750-2500	7-speed S tronic	179	9.9	124	14E
3.0 TDI quattro®*	6-cylinder	2967 (4)	240/4400	500/1500-3000	7-speed S tronic	199	6.5	139	17E

^{*}With Diesel Particulate Filter

¹The given value was obtained in accordance with the specified measurement procedure (the respective current version of the Directive 80/1269/EEC).
²The given values were calculated in accordance with the specified measurement procedure (the respective current version of Directive 80/1268/EEC). This information does not relate to a single vehicle and does not comprise part of the offer but is merely intended for the purpose of comparison between the different vehicle types.

	Weights, kg		Max. trailer load⁴, kg			Volumes Luggage compartment capacity, litres			Fuel cons	sumption, mpg ((I/100km)
Unladen weight³	Gross weight limit	Roof load limit/ nose weight	unbraked	with 12% gradient	with 8% gradient	rear seats upright	rear seats folded	Fuel tank capacity approx, litres	Urban	Extra Urban	Combined
1710	2320	100/80	750	2000	2200	540	1560	75	26.2 (10.8)	40.9 (6.9)	33.6 (8.4)
1695	2275	100/80	750	2000	2400	540	1560	75	26.1 (10.8)	40.9 (6.9)	33.6 (8.4)
1740	2320	100/80	750	2000	2400	540	1560	75	27.1 (10.4)	38.6 (7.3)	33.2 (8.5)
1795	2375	100/80	750	2000	2400	540	1560	75	23.0 (12.3)	37.2 (7.6)	30.4 (9.3)

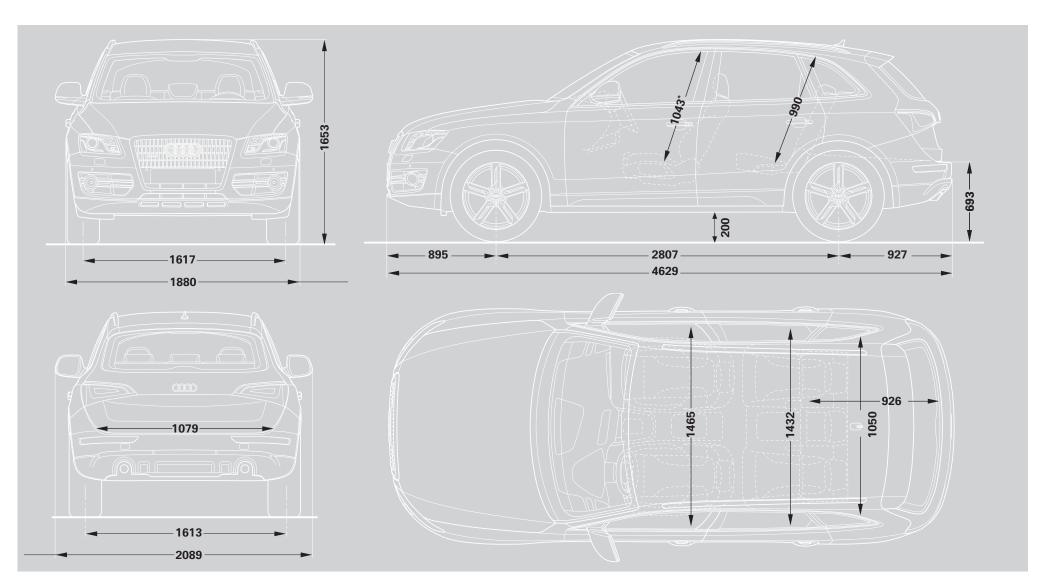
1745	2355	100/80	750	1800	2000	540	1560	75	30.4 (8.1)	50.4 (5.6)	43.5 (6.5)
1730	2310	100/80	750	2000	2400	540	1560	75	34.4 (8.2)	48.7 (5.8)	42.1 (6.7)
1770	2350	100/80	750	2000	2400	540	1560	75	34.4 (8.2)	47.1 (6.0)	41.5 (6.8)
1865	2445	100/80	750	2000	2400	540	1560	75	30.7 (9.2)	42.8 (6.6)	37.6 (7.5)

³Vehicle's unladen weight without driver (calculated in accordance with the current version of Directive 80/1268/EEC). The fitting of additional equipment may increase the vehicle's unladen weight and drag coefficient, whereupon the potential carrying capacity and top speed will be correspondingly reduced.

⁴The engine's power output always goes down with increasing altitude. At 1,000m above sea level, and for every additional 1,000m, deduct 10% from the weight of the outfit (trailer load limit + gross weight of the towing vehicle).

Dimensions

Audi Q5





Additional information

CO₂ data and information

CO₂ emissions-based Vehicle Excise Duty

Vehicle Excise Duty (Road Fund Licence) is based upon the amount of Carbon Dioxide (CO2) a vehicle emits, measured in grams per kilometre (g/km). The DVLA has created thirteen categories:

Petrol and Diesel engines				
A – up to 100g/km	£0.00			
B - 101 to 110g/km	£35.00			
C - 111 to 120g/km	£35.00			
D - 121 to 130g/km	£120.00			
E - 131 to 140g/km	£120.00			
F - 141 to 150g/km	£125.00			
G - 151 to 165g/km	£150.00			
H - 166 to 175g/km	£175.00			
I - 176 to 185g/km	£175.00			
J - 186 to 200g/km	£215.00			
K* - 201 to 225g/km	£215.00			
L - 226 to 255g/km	£405.00			
M – over 255g/km	£405.00			

^{*}Band K includes cars that have a CO₂ figure over 225g/km but were registered before 23 March 2006.

Audi Servicing

Servicing tailored to your needs

Regular servicing is key to safeguarding your Audi's performance and a full Audi service history could help you preserve the future re-sale value. To make servicing easy, the Audi Service Schedules have been designed to work with your individual driving style and vehicle.

There are two schedules available and your Audi Centre will advise which schedule is most suited to your needs. The conventional fixed Audi Inspection Service schedule has fixed intervals for the Oil-change and Inspection Service that are

based on time and distance, whichever comes first. With the Audi LongLife Service schedule, sensors take account of driving style and conditions in which the vehicle is used to indicate when the Oil-change Service is required. Oil-change Service intervals are therefore variable and are conveniently indicated via the on-board service interval display.

Fixed Inspection Service Schedule

Vehicle usage: Mileage Less than 10,000 miles per annum Type of journey Mainly city/town centre driving. Short journeys Conditions Frequent cold starts. High engine loading – e.g. frequent hill climbs, vehicle fully loaded, towing Driving style Uneconomical – e.g. heavy acceleration, heavy braking, constant changes in speed, constant use of high revs, 'sporty' driving

	Service intervals:
Oil-change Service	Fixed to every 9,000* miles/1 year
Inspection Service	Fixed to every 19,000* miles/2 years

Variable LongLife Service Schedule

	Vehicle usage:			
Mileage	More than 10,000 miles per annum			
Type of journey	Motorway and main road driving. Mainly longer distance journeys. Constant speeds			
Conditions	Normal engine loading – e.g. with little or no towing, with little or no hill climbs. Normal vehicle loading			
Driving style	Moderate acceleration, moderate braking, engine revs mainly below 3,000			

	Service intervals:		
Oil-change Service	Variable to a maximum of every 19,000* miles/2 years		
Inspection Service	Fixed to every 19,000* miles/2 years		

^{*}As indicated by the service interval display. Mileages are approximate as the Service Indicator system uses kilometres as its distance measurement.

Audi Promise

By placing an order for your Audi, you're choosing to get behind the wheel of one of the most sophisticated cars on the road. And because we believe the service we offer should be just as advanced, we wanted to let you know exactly what you can expect from us, now and in the future.

We've agreed a set of standards with all our Centres, which governs the way we do business with you. It outlines the kind of service we promise to deliver for every customer, right down to filling each new Audi we sell with half a tank of fuel.

So whether you're interested in the date your car will arrive in the UK or the way we'll dispose of non-biodegradable materials after we service your Audi, you can have total confidence in us.

Audi Centres

We guarantee that all of our Centres will be open as follows;

Sales: Monday to Friday 9am-6pm Saturday 9am-5pm

Service:

Monday to Friday 8am–6pm Saturday 8.30am–1pm Sunday opening is at local discretion.

New car delivery

Once we've confirmed a delivery date for your car, we'll keep you informed of progress. Subject to reasonable notice, we'll then deliver it to a place of your choice, whether that's your home or place of work.

In the unlikely event of a delay, we'll provide a courtesy car to minimise inconvenience and keep you mobile.

The experts in Vorsprung durch Technik

Would you entrust your Audi to anyone who hasn't been regularly trained to Audi standards? Our network of Audi Approved Master Technicians have undergone an impressive 100,000 hours of training over a 10 year programme to ensure they have the latest technical expertise for maintaining and servicing your Audi. All of our Service Advisors undergo a specialist induction and training to ensure they are Audi professionals and able to talk to you about any issues you may have with your Audi vehicle. What's more, we have so much expertise and experience in looking after Audi vehicles that we are able to make a note of your mileage and the state of your vehicle as and when we see it and predict when certain key events may occur. As part of our duty of care, we will notify you in plenty of time so you can make an appointment with us.

Your convenience comes first

At Audi you can choose from a range of convenient services that suit your needs. Why not book a 'service while you wait' appointment* and enjoy our complimentary refreshments while your car is with us? Or, if you need to be mobile, take advantage of one of our courtesy cars which we can even collect and deliver to you*. We guarantee we can service your Audi within 5 days without a courtesy car, or within 10 days if

you need transport. We will also ensure your car is returned to you with a full valet.

Audi Genuine Parts

Would you put a part into your Audi that wasn't the same quality as the factory fitted original? You can rest assured that only Audi Genuine Parts will be used on your vehicle. What's more, Audi parts and labour come with a 2 year guarantee.** We stock a wide variety of parts, so we are well covered. However, if we don't have a part in stock at our Centre we have the back-up of parts at other Audi Centres, at our national warehouse and our factory and can usually source the relevant part very quickly.

We don't like surprises either

We believe strongly in transparency and there will be no hidden costs. For added peace of mind, we will give you a quotation over the phone for the work you have requested and email you the price confirmation. We'll consult you if any additional work on your car is needed when it is with us. We won't carry out any extra work without asking your permission first.

The Audi Stamp

Regular servicing is key to safeguarding your Audi's performance and a full Audi service history could help you preserve the future re-sale value of your car. Only the Audi Stamp will prove your approved Audi service history.

Getting better every time

We continually gather feedback from our Audi Trained Technicians, as well as our customers, to ensure our vehicles are running as they should. Whenever we see an Audi for a service, we connect it directly to our headquarters in Ingolstadt which enables us to check your car's software and make sure it's as up-to-date as possible. If the factory has released a software upgrade for your model, it can be applied immediately – improving anything from your car's efficiency to the precision of its parking system.

Environmental commitment

We promise to dispose of all nonbiodegradable materials from your vehicle in a responsible manner

^{*}Subject to availability.

^{**}Excludes wear and tear.

Pricing information

Pricing

Prices and specifications given are correct at the time of printing. Always check details with your Audi Centre, as Audi policies are continually developing. We reserve the right to change prices or specifications at any time.

All prices are subject to VAT, currently charged at 15% but this may alter to reflect any change in the applicable VAT rate.

Delivery charges and number plates are not included in the vehicle price.

Delivery charge	£471.30
Number plate	£20.00
VAT	£73.70
Total	£565.00

Audi Roadside Assistance

Your new car comes complete with complimentary roadside assistance and recovery across the UK provided by RAC Motoring Services. Also included is roadside assistance throughout Europe, managed by RAC Motoring Services.

Audi Customer Care

Every new Audi benefits from the comprehensive Audi Customer Care Package, which comprises:

- ► A 3-year Audi warranty, which covers you for unlimited mileage in the first 2 years of ownership, with a full mechanical and electrical warranty which covers you for up to 60,000 miles in the 3rd year
- ► A 3-year paint warranty
- ► A 12-year anti-corrosion warranty
- ▶ Up to 3 years' UK roadside assistance and recovery

This package, together with Audi variable Service intervals, offers a combination unmatched by any other major manufacturer.

Contact your Audi Centre for full details.

Extended Warranty

1 year Warranty Extension.

Audi Warranty Extension prolongs your 3 year / 60,000 mile Audi warranty to 4 years or 75,000 miles (whichever comes sooner). Comprehensive cover equivalent to the Audi warranty protects you against unexpected

repairs. This is available when you buy a new car and it is transferable between owners.

Contact your Audi Centre for full details.

2 year Warranty Extension.

Audi Warranty Extension prolongs your 3 year / 60,000 mile Audi warranty to 5 years or 90,000 miles (whichever comes sooner). Comprehensive cover equivalent to the Audi warranty protects you against unexpected repairs This is available when you buy a new car and it is transferable between owners.

Contact your Audi Centre for full details.

Audi Tax-Free Sales

If you are entitled to purchase a vehicle free of VAT, normally through Military or Diplomatic privilege, please contact your local Audi Centre for full details.

Should you have any difficulty obtaining the information you require, please call Freephone 0800 585878.

Audi Finance

Audi Finance specialise in providing funding solutions for Audi drivers. Whether your Audi is for private or business use, there are a range of funding options to choose from.

Below is the full range of finance products.

- ► Solutions a Personal Contract Plan
- ► Hire purchase
- ► Lease purchase
- ► Finance lease
- ► Contract hire

With all products, you can choose a fixedcost maintenance plan designed to help you budget accurately.

No matter what Audi model you choose, your local Audi Centre can provide you with a personalised quote which could fit your budget and motoring needs.

Audi Finance is a trading name of Volkswagen Financial Services (UK) Limited. An offer of finance depends on certain conditions. Available to people over 18 in the UK only.

Audi Insurance

Competitive comprehensive motor insurance designed specially for Audi drivers. All new Audi models come with complimentary seven-day cover upon request – we'll email a cover note directly to your Audi Centre, enabling them to tax your car easily. This way, you can drive straight out of the showroom. Taking out an annual policy is easy and it can begin as soon as your free seven-day cover expires.

For more information, contact your local Audi Centre. Alternatively, call 0800 051 3146 for a quote and to receive 7 days' complimentary cover for your new Audi.

Audi Insurance is underwritten and administered by Zurich Insurance Company.

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Audi UK

Customer Services Selectapost 29 Sheffield S97 3FG 0800 699888 www.audi.co.uk

Specifications and prices subject to change without notice.

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